

# KING COUNTY

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

### Signature Report

May 6, 2013

Motion 13891

	Proposed No. 2013-0184.1 Sponsors Dembowski and von Reichbauer
1	A MOTION accepting the Mental Illness and Drug
2	Dependency Fifth Annual Report, in compliance with
3	Ordinances 15949, 16261 and 16262.
4	WHEREAS, in 2005, the state Legislature authorized counties to implement a
5	one-tenth of one percent sales and use tax to support new or expanded chemical
6	dependency or mental health treatment programs and services and for the operation of
7	new or expanded therapeutic court programs and services, and
8	WHEREAS, in November 2007, the council approved Ordinance 15949
9	authorizing the levy collection of and legislative policies for the expenditure of revenues
10	from an additional sales and use tax of one-tenth of one percent for the delivery of mental
11	health and chemical dependency services and therapeutic courts, and
12	WHEREAS, the ordinance defined the following five policy goals for programs
13	supported through sales tax funds:
14	1. A reduction of the number of mentally ill and chemically dependent using
15	costly interventions like jail, emergency rooms and hospitals;
16	2. A reduction of the number of people who recycle through the jail, returning
17	repeatedly as a result of their mental illness or chemical dependency;
18	3. A reduction of the incidence and severity of chemical dependency and mental
19	and emotional disorders in youth and adults;

1

20	4. Diversion of mentally ill and chemically dependent youth and adults from
21	initial or further justice system involvement; and
22	5. Explicit linkage with, and furthering the work of, other council directed efforts
23	including, the adult and juvenile justice operational master plans, the Ten Year Plan to
24	End Homelessness, the Veterans and Human Services Levy Service Improvement Plan
25	and the county Mental Health Recovery Plan, and
26	WHEREAS, the ordinance established a policy framework for measuring the
27	public's investment, requiring the King County executive to submit oversight,
28	implementation and evaluation plans for the programs funded with tax revenue, and
29	WHEREAS, each of those plans was developed in collaboration with the mental
30	illness and drug dependency oversight committee and each was approved by the council
31	in 2008, and
32	WHEREAS, the mental illness and drug dependency plans established a
33	comprehensive framework to ensure that the strategies and programs funded through the
34	one-tenth of one percent sales tax are transparent, accountable, collaborative and
35	effective, and
36	WHEREAS, Ordinance 15949 set forth the required elements of the mental illness
37	and drug dependency annual report, and
38	WHEREAS, the mental illness and drug dependency annual report has been
39	reviewed and approved by the mental illness and drug dependency oversight committee;

2

#### 40 NOW, THEREFORE, BE IT MOVED by the Council of King County:

41 The Mental Illness and Drug Dependency Fifth Annual Report is hereby accepted.

42

Motion 13891 was introduced on 4/8/2013 and passed by the Metropolitan King County Council on 5/6/2013, by the following vote:

Yes: 8 - Mr. Phillips, Mr. von Reichbauer, Mr. Gossett, Ms. Hague, Ms. Patterson, Mr. Dunn, Mr. McDermott and Mr. Dembowski No: 0 Excused: 1 - Ms. Lambert

> KING COUNTY COUNCIL KING COUNTY, WASHINGTON

Larry Gossett, Chair

ATTEST:

Anne Noris, Clerk of the Council

Attachments: A. Mental Illness and Drug Dependancy Report

# o o o Mental Illness and

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Implementation and Evaluation Summary for Year Four October 1, 2011—September 30, 2012



Mental Illness and Drug Dependency Oversight Committee

February 2013

#### King County Department of Community and Human Services

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Andrea LaFazia-Geraghty - MIDD Project Manager

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Lisa Kimmerly - MIDD Evaluator

Kimberly Cisson - MIDD Assistant Evaluator

Bryan Baird - MIDD Administrative Support

#### Fifth Annual Report October 1, 2011–September 30, 2012

Report design by Lisa Kimmerly Cover photo by Sherry Hamilton, Communications Manager

> For further information on the current status of MIDD activities, please see the MIDD Web site at:

www.kingcounty.gov/healthservices/MHSA/MIDDPlan

Alternate formats available Call 206-263-8663 or TTY Relay 711

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# **Complete Listing of MIDD Strategies**

MID	D Strategy Number and Name	Strategy Description
ommun	ity-Based Care Strategies	
1a-1	Mental Health (MH) Treatment	Increase Access to Community Mental Health Treatment
1a-2	Chemical Dependency (CD) Treatment	Increase Access to Community Substance Abuse Treatment
1b	Outreach & Engagement	Outreach and Engagement to Individuals Leaving Hospitals, Jails, or Crisis Facilities
1c	Emergency Room Intervention	Emergency Room Substance Abuse Early Intervention Program
1d	MH Crisis Next Day Appointments	Mental Health Crisis Next Day Appointments and Stabilization Services
1e	Training for CD Professionals	Chemical Dependency Professional (CDP) Education and Training
1f	Parent Partners Family Assistance	Parent Partner and Youth Peer Support Assistance Program
1g	Older Adults Prevention MH & Substance Abuse	Prevention and Early Intervention Mental Health and Substance Abuse Services for Adults Age 50+ $$
1h	Older Adults Crisis & Service Linkage	Expand Availability of Crisis Intervention and Linkage to Ongoing Services for Older Adults
2a	MH Workload Reduction	Workload Reduction for Mental Health
2b	Employment Services MH & CD	Employment Services for Individuals with Mental Illness and CD
За	Supportive Housing	Supportive Services for Housing Projects
13a	Domestic Violence MH Services	Domestic Violence and Mental Health Services
14a	Sexual Assault MH Services	Sexual Assault and Mental Health Services
trategi	es with Programs to Help Youth	
4a	Parents in Recovery Services	Services for Parents in Substance Abuse Outpatient Treatment
4b	CD Prevention for Children	Prevention Services to Children of Substance Abusers
4c	School-Based Services	Collaborative School-Based Mental Health and Substance Abuse Service
4d	Suicide Prevention Training	School-Based Suicide Prevention
5a	Juvenile Justice Assessments	Expand Assessments for Youth in the Juvenile Justice System
6a	Wraparound	Wraparound Services for Emotionally Disturbed Youth
7a	Youth Reception Centers	Reception Centers for Youth in Crisis
7b	Expand Youth Crisis Services	Expansion of Children's Crisis Outreach Response System (CCORS)
8a	Family Treatment Court	Family Treatment Court Expansion
9a	Juvenile Drug Court	Juvenile Drug Court Expansion
13b	Domestic Violence Prevention	Domestic Violence Prevention
ail and	Hospital Diversion Strategies	
10a	Crisis Intervention Team Training	Crisis Intervention Team Training for First Responders
10b	Adult Crisis Diversion	Adult Crisis Diversion Center, Respite Beds, and Mobile Crisis Team
11a	Increase Jail Liaison Capacity	Increase Jail Liaison Capacity
11b	MH Court Expansion	Increase Services for New or Existing Mental Health Court Programs
12a	Jail Re-Entry Capacity Increase & CCAP Education Classes	Jail Re-Entry Program Capacity Increase & Education Classes at Community Center for Alternative Programs (CCAP)
12b	Hospital Re-Entry Respite Beds	Hospital Re-Entry Respite Beds (Recuperative Care)
12c	PES Link to Community Services	Increase Harborview's Psychiatric Emergency Services (PES) Capacity
12d	Behavior Modification for CCAP	Behavior Modification Classes for CCAP Clients
15a	Adult Drug Court	Adult Drug Court Expansion of Recovery Support Services
16a	New Housing and Rental Subsidies	New Housing Units and Rental Subsidies
l7a/b	Pilot Programs	Crisis Intervention/MH Partnership and Safe Housing-Child Prostitution

# **Oversight Committee Membership Roster**



Mike Heinisch, Executive Director, Kent Youth and Family Services (Co-Chair) Representing: Provider of youth mental health and chemical dependency services in King County Dan Satterberg, King County Prosecuting Attorney (Co-Chair) Representing: Prosecuting Attorney's Office Claudia Balducci, Director, King County Department of Adult and Juvenile Detention Representing: Adult and Juvenile Detention Rhonda Berry, Assistant County Executive Representing: County Executive David Black, Residential Counselor, Community **Psychiatric Clinic** Representing: Labor, representing a bona fide labor organization Bill Block, Project Director, Committee to End Homelessness in King County Representing: Committee to End Homelessness Linda Brown, Board Member, King County Alcoholism and Substance Abuse Administrative Board Representing: King County Alcoholism and Substance Abuse Administrative Board John Chelminiak, Councilmember, City of Bellevue Representing: City of Bellevue Catherine Cornwall, Senior Policy Analyst Representing: City of Seattle Merril Cousin, Executive Director, King County Coalition Against Domestic Violence Representing: Domestic violence prevention services Nancy Dow, Member, King County Mental Health Advisory Board Representing: Mental Health Advisory Board Bob Ferguson, Councilmember, Metropolitan King County Council Representing: King County Council Michael Finkle, Judge, King County District Court Representing: District Court David Fleming, Director and Health Officer, Public Health-Seattle & King County Representing: Public Health Shirley Havenga, Chief Executive Officer, Community Psychiatric Clinic Representing: Provider of mental health and chemical dependency services in King County Dennis Higgins, Kent City Council President, City of Kent Representing: Suburban Cities Association David Chapman, Director, King County Office of the Public Defender Representing: Public Defense

Darcy Jaffe, Assistant Administrator, Patient Care Services Representing: Harborview Medical Center Norman Johnson, Executive Director, Therapeutic Health Services Representing: Provider of culturally specific chemical dependency services in King County Bruce Knutson, Director, Juvenile Court, King County Superior Court Representing: King County Systems Integration Initiative Christine Lindquist, National Alliance on Mental Illness (NAMI) member Representing: NAMI in King County Jackie MacLean, Director, King County Department of Community and Human Services (DCHS) Representing: King County DCHS Donald Madsen, Director, Associated Counsel for the Accused Representing: Public defense agency in King County Linda Madsen, Healthcare Consultant for Community Health Council of Seattle and King County Representing: Council of Community Clinics Richard McDermott, Presiding Judge, King County Superior Court Representing: Superior Court Ann McGettigan, Executive Director, Seattle Counseling Service Representing: Provider of culturally specific mental health services in King County Barbara Miner, Director, King County Department of Judicial Administration Representing: Judicial Administration Steve Strachan, Sheriff, King County Sheriff's Office Representing: Sheriff's Office Mary Ellen Stone, Director, King County Sexual Assault Resource Center Representing: Provider of sexual assault victim services in King County Chelene Whiteaker, Director, Advocacy and Policy, Washington State Hospital Association Representing: Washington State Hospital Association/King County Hospitals **Oversight Committee Staff:** Andrea LaFazia-Geraghty, Mental Health, Chemical Abuse and Dependency Services Division

As of 9/30/2012

(MHCADSD)

Bryan Baird, MHCADSD

#### Dear Friend:

We are pleased to report on the Mental Illness and Drug Dependency (MIDD) Plan Implementation and Evaluation Summary for Year Four (October 1, 2011 - September 30, 2012). The MIDD-funded programs are making a difference in the lives of people throughout King County.

Thirty-four of the 37 strategies were operational during MIDD Year Four, with only three strategies remaining on hold due to budget constraints. During the 2012 calendar year, \$39.1 million of the \$43.4 million budgeted were spent implementing MIDD strategies, with the remaining being spent on MIDD supplantation and fund balance.

Among the year's highlights:

- Approximately 32,112 unique individuals were served by MIDD-funded strategies. .
- Of the MIDD clients served, approximately 955 were current or past members the U.S. military.
- MIDD clients were from throughout King County, including greater Seattle, south, east, and north . King County.
- Thirty-one of the 33 strategies with performance measurement data met at least 85 percent of their annual target for one or more key targets.

Encouraging outcomes analysis showed that for all ten strategies with adequate three-year outcome samples, average stays in jail were reduced below baseline by as much as 56 percent. The total number of inpatient community psychiatric hospitalizations decreased by 12 percent between the baseline period and the first post period for the sample of 1,364 people eligible for short-term outcomes analysis. Their total number of days hospitalized decreased by 14 percent during that first year. By the third post period, however, observed reductions were more than 50 percent for two strategies. Strategies with the highest percentage of individuals linked to publicly-funded mental health treatment within a year of their MIDD start date were: 12c-Psychiatric Emergency Services Link to Community Services (51%), 3a-Supportive Housing (47%), and 11b-Mental Health Court Expansion (43%). For substance abuse, 60 percent of the youth served by Juvenile Drug Court were enrolled in treatment within a year of their start date, along with 58 percent of the parents served by Family Treatment Court.

We look forward to continuing our oversight role, monitoring programs firsthand, and reviewing evaluation reports to ensure the MIDD-funded programs achieve their intended results. As the MIDD reaches more people who are retained in service over time, the ability to look at outcomes at the individual strategy level increases.

In 2010, King County approved the King County Strategic Plan. Two of the goals of the Plan are to "support safe communities and accessible justice systems for all" and "promote opportunities for all communities and individuals to realize their full potential". The MIDD aligns with the strategic plan by providing a full array of mental health, chemical dependency and therapeutic court services which help reduce or prevent involvement in the criminal justice, crisis mental health and emergency medical systems, and promotes stability for individuals currently involved in those systems.

As you read this 2011-2012 report, you will learn a great deal about the services that the sales tax revenue provides to improve and stabilize the lives of people with mental illness and chemical dependency. Thank you very much for your continued support and investment in the MIDD.

Mile mare

Mike Heinisch

Co-Chair

il I tattertoerg Executive Director, Kent Youth and Family Services

Dan Satterberg King County Prosecuting Attorney Co-Chair

### Acknowledgments

Thank you to the citizens of King County, the elected officials of King County, the MIDD Oversight Committee and Co-Chairs, and the many dedicated providers of MIDD-related services throughout King County. A special thank you to those willing to share their personal experiences and photos in this report.

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# **Oversight Committee Meetings and Actions**

The MIDD Oversight Committee (OC) met five times during the fourth year of the MIDD to monitor program implementation and progress. Members of the committee cumulatively contributed over 151 hours of service during these meetings. At each of the following OC meetings, the membership received updates and engaged in discussions on several key topics as shown below:

Meeting Date	Key Topics, Updates, and Discussions
	* Strategy 10b—Adult Crisis Diversion
10/27/2011	<ul> <li>Good neighbor agreement finalized</li> <li>Pilot of the Mobile Crisis Team to begin in November 2011</li> </ul>
	* 2012 MIDD budget update given in context of County budget process and supplantation legislation allowing MIDD revenues to replace lost state funds for certain programs
	* Strategy 1f—Parent Partners Family Assistance
	<ul> <li>Consultant hired to guide new agency development</li> <li>Key informant interviews conducted within stakeholder groups</li> </ul>
2/23/2012	* Strategy 10a—Crisis Intervention Team (CIT) Training
	<ul> <li>Overview of CIT performance, courses offered, and future course development</li> </ul>
	* State of Washington budget update given with emphasis on funding impacts for mental health, substance abuse, and criminal justice programs
	* Strategy 15a—Adult Drug Court
4/26/2012	<ul> <li>Proposed revision to change subcontracted young adult Wraparound program to transitional housing resources for individuals aged 18 to 26 years</li> </ul>
4/20/2012	* Strategy 10b—Adult Crisis Diversion
	<ul> <li>Land use lawsuit dismissed in January 2012</li> <li>Construction began, with Crisis Solutions Center (CSC) to open in August 2012</li> </ul>
	* Strategy 1f—Parent Partners Family Assistance
	<ul> <li>Family Support Organization created and Board of Directors recruited</li> </ul>
6/28/2012	* Strategy 1c—Substance Abuse Emergency Room Intervention
	<ul> <li>Performance overview given on Screening, Brief Intervention, and Referral to Treatment (SBIRT) programs in emergency departments of area hospitals</li> </ul>
	* Strategy 10b—Adult Crisis Diversion
8/23/2012	<ul> <li>Provider agency presented a CSC overview, including program components, facilities, referral procedures, and tales from the first two weeks in operation</li> </ul>
0/20/2012	* 2013/2014 MIDD budget update given with revenue forecast information projecting a \$5 million gap in 2014. King County Executive requested evaluation of all supplantation programs by the first quarter of 2013 to inform the budget process.

#### Five Criteria Recommended by the OC to Guide Future Budget Decisions

- Maintain a balance of core services at levels necessary for the core services to be effective (NOTE: Core excludes most expansions and programs with other primary funding)
- Preserve a continuum of services across age groups, intervention points, and types of services
- Ensure that equity and social justice priorities are maintained without disproportionate impacts on disadvantaged communities/geographical areas
- Look at program effectiveness, based on achievement of performance measurement targets and on available outcomes.
- 3) Seek individual strategy level efficiencies



The Implementation and Evaluation Summary for Year Four of the Mental Illness and Drug Dependency (MIDD) Plan covers the time period of October 1, 2011 through September 30, 2012. This is the fifth annual MIDD report, as required by Ordinances 15949, 16261 and 16262, and includes the following:

- a) A summary of semi-annual report data
- b) Updated performance measure targets for the following year of the programs
- c) Recommendations on program and/or process changes to funded programs based on the measurement and evaluation data
- d) Recommended revisions to the evaluation plan and processes
- e) Recommended performance measures and performance measurement targets for each mental illness and drug dependency strategy, as well as any new strategies that are established.

## Background

On November 13, 2007, the Metropolitan King County Council voted to enact a one-tenth of one percent sales tax to fund the strategies and programs outlined in King County's MIDD Action Plan. The MIDD vision is to prevent and reduce chronic homelessness and unnecessary involvement with criminal justice and emergency medical systems while promoting recovery for persons with mental illness or chemical dependency.

Exploring the possibility of a sales tax option within King County began with passage of Council Motion 12320, which yielded a three-part MIDD Action Plan, completed in June 2007. The King County Council accepted the action plan via Motion 12598 in October 2007, and authorized the sales tax levy collection via Ordinance 15949, approved on November 13, 2007.

Ordinance 15949 called for the development of three separate plans - an Oversight Plan, an Implementation Plan and an Evaluation Plan - all of which were completed prior to release of MIDD funds. On April 28, 2008, the King County Council passed Ordinance 16077 approving the Oversight Plan and establishing the MIDD Oversight Committee, which first convened in June 2008.

The MIDD implementation and evaluation plans were approved by the King County Council via Ordinances 16261 and 16262 on October 6, 2008, and implementation of strategies began on October 16, 2008. Work to develop those plans and implement strategies was completed by the MIDD Oversight Committee, staff from the County's Mental Health, Chemical Abuse and Dependency Services Division (MHCADSD) and the Office of Performance, Strategy and Budget (PSB).

King County continues to implement a full continuum of prevention, treatment, housing support, and therapeutic court services to the extent possible given the ongoing economic recession. This fifth annual report covers the fourth year of MIDD programming from October 2011 through September 2012 and provides updates on all strategies, including relevant output measures, outcomes analyses for those who began services prior to October 1, 2011, client success stories, and features on specific strategies and providers making a difference in the lives of the people they serve.

# MIDD Policy Goals\*

- 1. Reduce the number of people with mental illness 4. Divert youth and adults with mental illness and and substance use disorders using costly interventions, such as jail, emergency rooms, and hospitals.
- 2. Reduce the number of people who recycle through the jail, returning repeatedly as a result of their mental illness or chemical dependency.
- 3. Reduce the incidence and severity of chemical dependency and mental and emotional disorders in youth and adults.
- substance use disorders from initial or further justice system involvement.
- 5. Link with and further the work of other Council directed efforts, including the Adult and Juvenile Justice Operational Master Plans, the Ten-Year Plan to End Homelessness, the Veterans and Human Services Levy Service Improvement Plan and the King County Mental Health Recovery Plan.
  - \* Edited from Ordinance 15949

# Longitudinal Evaluation Methodology

Longitudinal evaluation involves collecting data for the same group of individuals over time and then making comparisons between various time periods. Analysts look for patterns in the data that can suggest relationships between measured variables without implying causation, as other factors not being measured could also be contributing to observed results. In the MIDD evaluation, the number of people eligible for outcomes measurement at any given point in time depends on the strategy, each person's start date or some other relevant date (see the gray box at the bottom of this page) in that strategy, and how much time has passed since services began. In some cases, services are delivered in a single encounter, and in other cases they may be ongoing for an extended time, such as months or even years. Service "dose" varies widely both within and between strategies.

Another factor impacting eligibility for any given outcome (for example, jail vs. psychiatric hospitalization) is whether or not a person had any contact with that particular system during the time periods of interest. As such, some MIDD evaluation results are presented in terms of the sample of people eligible for measurement (by strategy participation and the passage of time), and also by the sub-sample of people who had at least one contact with a given system in the study timeframe. Tables on Pages 61 to 63 of this report show MIDD strategies aligned with each outcome type, the eligible sample size, and data for each of the sub-samples using the various systems during each of the following time periods:

- Pre: The one-year period leading up to a person's first MIDD start date or index booking (see box below for explanation) within each relevant strategy.
- First Post: The one-year span following a person's MIDD start date or release from their index event, sometimes called "the first year in MIDD services".
- Second Post: The year-long period after the first anniversary of MIDD service initiation.
- Third Post: The year following the second anniversary of a person's "MIDD start".

#### When is a Person's "MIDD Start" Not Their Actual Start Date?

Many strategies launch MIDD services when individuals come into contact with the criminal justice system. To create a buffer around these "index" events, jail bookings and days associated with MIDD services that began as a result of a specific criminal justice contact are excluded during the outcomes analysis. In order to prevent bias toward showing either reductions or increases in jail utilization, index bookings and the days associated with those events are simply not counted in either the pre period or the first post period. For records with the buffer applied, the baseline period includes all jail episodes in the year prior to the index booking; the initial post period begins on the day after release from the index event, rather than on the actual MIDD start date, which is used for all other strategies. Note that booking days provided by jail sources are used as a proxy for custodial jail days. Strategies that employ index buffering are: 5a—Juvenile Justice Assessments, 6a—Wraparound, 8a—Family Treatment Court, 9a—Juvenile Drug Court, 11a—Increase Jail Liaison Capacity, 11b—MH Court Expansion, 12a—Jail Re-Entry Capacity Increase & CCAP Education Classes, 12d—Behavior Modification for CCAP, and 15a—Adult Drug Court.

# **Executive Summary**



\$39.1 million of the \$43.4 million budgeted were spent implementing MIDD strategies during the 2012 calendar year.

Three youth-serving strategies remain on hold due to budget constraints. All other strategies have been implemented, although most were funded at levels below the original plans.

Thirty-one of the 33 strategies with performance data met at least 85 percent of one or more of their key annual targets.



The MIDD Oversight Committee members contributed over 150 cumulative hours of service to monitor MIDD implementation and progress.



At least 32,112 individuals (20,150 adults and 11,962 youth/children) received one or more MIDD-funded services during MIDD Year Four.



MIDD clients were from all areas of King County, including greater Seattle (35%), south King County (34%), east (16%), north (6%), and other/unknown (9%).

At least 995 military veterans received services in MIDD Year Four.



In Strategy 1a-1—Mental Health Treatment, 884 of 1,044 participants (85%) whose anxiety and depression symptoms changed over time showed improvement.



In a sample of 499 people treated for alcohol abuse or dependence in Strategy 1a-2— Chemical Dependency Treatment, 128 (26%) had reduced their use to abstinence.



For all 10 strategies with adequate three-year outcomes samples, average days in jail were reduced below baseline; reductions for six strategies were greater than 40 percent.



Average days in community inpatient psychiatric hospitals decreased by 48 percent, from 13.4 (pre period) to seven (third post period) for a sample of 537 people starting MIDD services before October 2009.



### Total Number of Individuals Served by Type of Service



# **Guide to New Layout for Individual Strategy Information**



# **Community-Based Care Strategies**

#### 13891

#### 1a-1 Increase Access to Community Mental Health Treatment

By providing continuous access to mental health services for individuals who lose their Medicaid eligibility, costly disruptions to their successful treatment and recovery are prevented. This strategy also helps those who meet clinical and financial criteria for services, but are otherwise Medicaid-ineligible. Twenty-one licensed community mental health agencies delivering highly-individualized, consumer-centered services in outpatient settings now have access to this vital fund source. Beneficiaries include uninsured King County residents of all ages.

2,400 clients/yr	1,841	2,504	4,345	181%
Year 4 Target	Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

More than 4,000 people received Strategy 1a-1 benefits in the current reporting period; more than half were new clients. The total number served represents a 41 percent increase from the previous MIDD year. Just over half of all participants identified as racial or ethnic minorities or were of mixed race. Among those served, 447 were homeless individuals and 196 were military veterans.

In 2012, MIDD funding also began covering non-Medicaid clubhouse services at HERO House and Wallingford House. Clubhouses provide educational, vocational, and social opportunities for their members (adults recovering from mental illness). Programs offered in the clubhouse model foster meaningful relationships and a sense of purpose, while complementing more traditional forms of treatment. Of the 204 people receiving clubhouse services through this strategy, 42 also had mental health benefits funded by MIDD.

Common Sympto	ms of Depression
* Unshakable sadness	* Helplessness
* Hopelessness	* Extreme insomnia
* Guilt & low self-worth	* Weight loss or gain
* Loss of energy	* Irritability

#### Fewer than 20 percent of the 4,551 people served in this strategy prior to October 2011 had any jail use. Of the 757 using jails, the average number of days jailed in the year prior to MIDD services was 44, dropping to 31 days in the first post period. For the 640 eligible for a second post period, the average number of days in jail was 24. For the 335 eligible for a third post period, this figure was only 17 days; a 60 percent reduction in average jail days over the four-year period.

In the year prior to their MIDD start, 538 participants in Strategy 1a-1 were hospitalized for an average of 20 days in community inpatient psychiatric settings. During the first post period, average days hospitalized for this group dropped significantly to 11 days. Those eligible for a longer term analysis were hospitalized, on average, only one week per year.

Reducing the severity of mental health symptoms is a key outcome for this strategy. The Problem Severity Summary (PSS) is administered to adult participants at intake, six months, and one year. While anxiety and depression symptoms remained stable over time for about 65 percent of the 2,943 people studied, a majority of those who did experience a change (884 of 1,044 or 85%) showed improvement. See detailed results on symptom reduction in Appendix II.

#### 1a-2 Increase Access to Community Substance Abuse Treatment

Assessment, individual counseling, group counseling, and case management are all aspects of substance abuse treatment for adults in outpatient (OP) settings. Treatment for youth includes all of these components, plus urinalysis. Individuals enrolled in opiate substitution therapy (OST) typically receive daily dosing of medications such as methadone. More than thirty provider agencies increased access to their services or enhanced treatment continuity because of this strategy.

Year 4 Target	New in Year 4	Percent of Year 4 Target
50,000 adult OP units	30,053 adult OP units	60%
4,000 youth OP units	6,564 youth OP units	164%
70,000 OST units	79,017 OST units	113%

Service Highlights	Outcomes
and the second	

A total of 3,351 unduplicated individuals received help in overcoming addictions to drugs and alcohol and/or maintaining their recovery during the fourth full year of MIDD funding. By treatment type, 2,628 people were enrolled in outpatient treatment, 711 in medication-assisted opiate treatment, and 12 in both.

Performance measurement focused on the number of units purchased for each type of treatment. Compared to the prior year, the number of units purchased was about 10 percent higher this period. The availability of state funds accounted for the need to purchase fewer adult outpatient units.

#### The Role of Recreation in Treatment at Consejo Counseling and Referral Service

A young woman in youth substance abuse treatment at Consejo has improved both cognitively and behaviorally by learning how to think before reacting and engaging in less risky behavior. Her willingness to change is evident in her consistent group attendance and active engagement in other agency programs, such as a girls' basketball team. She has successfully reduced her substance use to the point of being able to fully abstain. By developing hobbies and a constructive social calendar, her relapse risk is greatly reduced. Nearly half of the one-year outcomes sample for those in substance abuse treatment (3,458 of 7,588) had encounters with the local criminal justice system. On average, those jailed were incarcerated for just over a month in the year preceding their MIDDfunded treatment start. During their first year of services, the average time spent in jail was about 24 days. Over time, average days in jail dropped below 17 days for the opiate substitution sample that was eligible for longer term outcomes.

Short-term reductions in emergency department (ED) use at Seattle's Harborview Medical Center were significant for those in outpatient treatment (from an average of 1.6 visits per year prior to the start of treatment to 1.4 during the first year after). First-year reductions for OST were not significant, but by the third post period, average ED visits were 0.9, down significantly from 1.2 at baseline (N=347).

Symptom reduction analysis looked at 2,699 outpatient cases, finding that the top three primary drugs of choice were: alcohol (55%), marijuana (25%), and cocaine (6%). For primary alcohol use, 128 of 499 (26%) with data measured at two different points in time reduced their use to abstinence. For marijuana, this percentage was 24; for cocaine, 20 percent achieved abstinence.

#### 1b Outreach and Engagement to Individuals Leaving Hospitals, Jails, or Crisis Facilities

Through a partnership with Public Health—Seattle & King County's Healthcare for the Homeless and other providers, individuals coping with chronic homelessness and addictions to drugs or alcohol are engaged by outreach workers in an effort to link them with various service providers in the community. Successful engagement employs principles of harm reduction, motivational interviewing, and traumainformed care. Outreach efforts focus on meeting people "where they are."

675 clients/yr	681	849	1,530	226%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

By using MIDD funds to leverage matching funds from other sources, Strategy 1b is able to serve twice as many individuals as one would expect based on the MIDD portion alone. In particular, Public Health's Needle Exchange (NE) served over 1,000 of the estimated 18,000 injection drug users in King County, providing outreach and case management for those on the waiting list for opiate substitution treatment.

In this reporting period, the NE program alone recorded 3,796 encounters, ranging from one to 24 per person. By contrast, each of the other three agencies involved in delivering Strategy 1b services averaged about 125 clients per year. Those providers combined for a total of 1,666 encounters, or just over five per person on average.

#### **Providers Overcome Challenges**

These providers work with clients who live

in "crisis mode", spending their days trying to find food, companionship, a shower, and shelter for the night ahead. They have learned not



to trust people, but despite these extreme circumstances, the Strategy 1b providers are able to engage many clients and help them make positive changes in their lives. The average number of days in jail held fairly steady for the 1,024 people eligible for one-year post outcomes when comparing the year prior to their enrollment with their first year in services (32 vs. 30 days). For the 696 eligible for a second-year analysis, average jail days decreased by four from their baseline of 28.6 days to 24.6 (second post), which was not statistically significant.

For this strategy, initial increases in community psychiatric hospital days leveled off during the second year of services.

Of those referred to treatment for mental illness or chemical dependency, some programs reported confirmed linkages in excess of 70 percent. The outside source rate of linkage to these services for all outcomes-eligible participants, whether referred or not, was 18 percent for mental health treatment and 43 percent for substance abuse treatment (within one year of the initial enrollment date).

Analysis of emergency department use at one local hospital showed that those engaged in Strategy 1b were more likely to increase their hospital use in the short term (from an average of 2.3 visits in the year prior to their MIDD start to 2.7 in the next year). For the second-year post sample, average visits fell from 2.0 to 1.8, a not yet significant trend in the desired direction.

#### 1C Emergency Room Substance Abuse Early Intervention Program

Screening, Brief Intervention, and Referral to Treatment (SBIRT) is an evidencebased practice focused on engaging persons at early risk for substance use disorders. The MIDD supports SBIRT for patients who are admitted to certain emergency departments (ED) for a variety of reasons. Key tenants of the SBIRT approach include: Raising the subject (establishing rapport and asking to discuss the patient's alcohol/drug use), providing feedback (sharing the results of the screening), enhancing motivation (assessing each person's motivation to change), and assisting the individual with a referral for treatment if needed.

Year 4 Target (Adjusted)	New in Year 4	Percent of Year 4 Target
5,600 screens/yr 3,798 brief interventions/yr	3,695 screens 4,763 brief interventions	66% 125% (Adjusted)

#### Service Highlights

For the four quarters which began on October 1, 2011, chemical dependency professionals at three area hospitals saw a total of 4,057 unique individuals for the delivery of SBIRT services. The number of people who were seen at more than one hospital was 118; seven people were seen at all three EDs. The table below shows the unduplicated numbers served by location.

Location	Number of Staff	Number Served
Harborview Medical Center	5	2,957
Highline Medical Center	1	578
St. Francis Hospital	1	648

Number Served by Location

Staff received in-service training on using the AUDIT, a standardized screening tool for problematic alcohol use, as a secondary prevention tool, to provide education to patients whose alcohol use was only considered marginally hazardous. About one-third of all people screened by SBIRT in this reporting period said that they drank alcohol on a daily basis.

#### Outcomes

The Strategy 1c first-year outcomes sample grew to 7,364 cases. Longer term outcomes were available for 4,310 people with a second post period and 1,392 with a third post period. The percent of each sample that had criminal justice system contact within the various study time periods was roughly one-third. For the 509 jail users who got SBIRT services at Harborview Medical Center prior to October 1, 2009, statistical testing showed that longer term reductions in jail bookings were significant.

#### Average Difference in Jail Bookings Over Time



The number of days spent in jail was not significantly different from one time period to the next until the third post period when the baseline average of 31 days dropped to 20 (a mean difference of over 10).

Visits to the Dutch Shisler Sobering Center fell significantly over a four-year span by 66 percent for the 305 people with any use, from an average of 17 to six days.

# 1d Mental Health Crisis Next Day Appointments and Stabilization Services

State-funded crisis stabilization services, including next day appointments, are enhanced with MIDD funding to provide additional services such as psychiatric medication evaluations. Following a mental health crisis, highly-trained medical professionals perform these face-to-face reviews of the prescribing and/or administering of medications and their side effects. These "medical services" may also be provided in consultation with primary therapists or case managers. For the purposes of MIDD evaluation, medical services serve as a proxy to estimate the number of clients receiving various types of enhanced services.

285 clients/yr with enhanced services	18	213	231	81% (Adjusted)
Year 4 Target (Adjusted)	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target

#### Service Highlights

Funding cuts at the state level in 2011 led to drastic reductions in the availability of next day appointments (NDAs) for individuals experiencing mental health crises. The overall capacity to deliver core adult crisis stabilization services was recently reduced by 62 percent in King County. Provision of enhancement services, such as psychiatric medication evaluations, was correspondingly impacted and performance targets have been adjusted accordingly.

The impact on Strategy 1d's ability to serve the original target of 750 people per year with service enhancements is shown below, using the number of NDA recipients with medical or medication services as a proxy.

#### Outcomes

About 28 percent of the people in this strategy were found in the jail database. Their average days in jail declined steadily over time.

Of the 2,122 cases eligible for short term analysis of their community psychiatric hospitalizations, 381 (18%) had at least one inpatient stay. The average number of days hospitalized during the year before their qualifying NDA encounter was only 8.8. In the year which followed, these hospital days rose to 12.6. By the second post period, the sample average had decreased to 6.6 days.

Subsequent to receiving enhanced NDA services, at least one-third of each outcomes sample was linked to treatment for mental illness.





#### 1e Chemical Dependency Professional (CDP) Education and Training

A workforce development plan was adopted in 2010 to incorporate evidence-based practices into service delivery throughout King County's chemical dependency treatment system. A key aspect of the plan involves training CDP's in motivational interviewing, then ensuring fidelity to this model through clinical supervision with performance feedback and coaching. Funding also reimburses expenses incurred earning/renewing CDP or Certified Prevention Professional (CPP) credentials.

Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target
125 reimbursed trainees/yr 250 workforce	227 N/A	122 253	349 253	279% 101%
development trainees/yr				

15

#### **Service Highlights**

The Northwest Frontier Addiction Technology Transfer Center delivered 17 trainings/learning collaboratives in MIDD Year Four, educating a total of 253 trainees. In addition to both introductory and advanced courses in motivational interviewing and clinical supervision, three treatment planning courses were offered. Working in small groups, participants developed professional treatment plans utilizing King County guidelines based on the principles of MATRS (Measurable, Attainable, Time-limited, Realistic, and Specific).

Students at the University of Washington School of Social Work also had several opportunities to participate in newly developed courses and practicums with a focus on chemical dependency treatment.

The number of CDPs, CDP trainees, and CPPs applying for reimbursement of costs associated with their education and/or certifications continued to climb in MIDD's fourth year. Fewer applications for the more expensive tuition reimbursements contributed to increased availability of funds for those with only credential acquisition expenses. After trainings on all topics, participants completed evaluations to rate course quality and effectiveness. When asked about the overall quality of trainings, 161 (64%) of the 253 trained were "very satisfied"; another 87 (34%) were "satisfied." In regard to enhancement of skills in each topic area, 135 (53%) "strongly agreed" and 104 (41%) "agreed."

Following up six months later, 34 of 38 trainees who responded to an on-line survey (89%) said they felt they could now serve clients better. Of the 21 who felt there were barriers to implementing what they had learned in their current job, 14 (67%) said "time."

Statistically significant increases in skills and knowledge (identified below) related to motivational interviewing were found among those completing pre/post assessments.

Aspects of Motiva	ational Interviewing
* Person-centered	* Reflective listening
* Collaborative	* Roll with resistance
* Open-end questions	* Develop discrepancy
* Affirmations	* Change talk
* Affirmations	* Change talk

### 1f Parent Partner and Youth Peer Support Assistance Program

A new family support organization, named Guided Pathways—Support (GPS) for Youth and Families, was developed in 2012 to provide services for families by families. The GPS program will serve King County families whose children or youth experience serious emotional or behavioral problems and/or have substance abuse issues. The primary purpose of this organization is to empower families with information and support to promote self-determination and family well-being.

Year 4 Target	New in Year 4 Percent of Year 4 Target		
4,000 clients/yr	Start up only N/A		
Service Highlights	2012 Key Tasks		
Development of the nonprofit GPS for You and Families began moving forward in earnest in October 2011 under the guidance of a consulting firm that	<ul> <li>Spring 2012</li> <li>Develop mission and name options and test with parent network</li> </ul>		
specializes in strategic planning, service delivery planning, capacity building and leadership development. An 11 member steering committee was selected and in April 2012, this group transitioned to a	<ul> <li>Review program/service framework options</li> </ul>		
	<ul> <li>Develop documents to create legal nonprofit organization</li> </ul>		
Board of Directors (pictured below) that w			
govern the organization. By August 2012, a pool of candidates for the Executive Director position had been finalized, and in	File legal documents for nonprofit incorporation		
early September, interviews for the top	Announce name and mission		
leadership position began.	Finalize program/service framework		
The mission statement for GPS is: We are families helping families. We empower and support families and youth struggling with behavioral, emotional or	Develop 2012-13 operational plan		
	Begin recruitment process for executive director		
substance abuse challenges in navigating	Fall 2012		
resources to achieve wellness and resilience.	• File for IRS 501(c)3 tax-exempt status		
0 0	Finalize contract with King County		
- OLA A PAR	Approve selection of Executive Director		
	Office established and doors open		
	Begin developing and providing initial services		

Members of the GPS Board of Directors are pictured above with the Executive Director, Susan Millender, (second from right).

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#### 1g Prevention and Early Intervention Mental Health and Substance Abuse Services for Adults Age 50+

Older adults receiving primary medical care through a network of 26 "safety net" clinics may now be screened for depression, anxiety, and substance abuse disorders. When appropriate, short-term behavioral health interventions are made available for both uninsured and underinsured individuals who are 50 or older. This strategy has been on the cutting edge of healthcare integration efforts, serving over 8,000 clients since it was first implemented in 2009.

2,190 chefits/ yr	1,409	2,220	3,033	(Adjusted)
2,196 clients/yr	1,409	2,226	3,635	166%
Year 4 Target (Adjusted)	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

For the sample of Strategy 1g participants for whom both age and gender were known, the distribution of the number of individuals recently screened appears below.



Number Served by Age and Gender

At least 638 of the 3,635 older adults screened (18%), received a clinical assessment during MIDD Year Four and/or opted to enter into short term treatment services for mental health or substance use issues provided within their community medical facility. As of October 1, 2012, the average number of program contacts for those continuing in care was 6.7. The average number of total program minutes per person was 248 minutes, or just over four hours.

The treatment strategies employed are evidence-based.

Before October 2011, a total of 2,596 unique individuals were clinically-assessed beyond their initial positive screening for either mental health (MH) or substance abuse concerns. A subset of 235 people (9%) were referred on to community MH providers after an average of eight program contacts or 291 average program minutes.

Referrals for the treatment of chemical dependencies (CD) were given out to 134 older adults, or five percent of the sample that received a clinical assessment. Agency follow-up on those referrals indicated that 32 (24%) had confirmed linkages to CD treatment. The prevalence of potential substance abuse for one sample of 1,762 Strategy 1g patients was about 32 percent.

In the year prior to their MIDD start, 805 of the 5,256 eligible\* for one-year post outcomes (15%) had visited the emergency department at Harborview Medical Center. They averaged 1.3 visits in both the pre and first post period (no significant shortterm change). For the smaller samples eligible for second-year and third-year post outcomes, the average number of visits per year dropped down to 0.85 and then 0.67, respectively. While these improvements were not statistically significant, they do indicate a trend in the desired direction.

\* Includes all persons who were screened.

#### 1h Expand Availability of Crisis Intervention and Linkage to Ongoing Services for Older Adults

The Geriatric Regional Assessment Team (GRAT) delivers crisis intervention services in the community for adults aged 60 and older. In response to calls from police and other first responders, the team is deployed countywide to assess those in crisis and connect them with appropriate service providers. The GRAT often helps divert individuals from admission to emergency departments, psychiatric hospitalizations, and evictions from their homes. With funding from the MIDD, the team has hired additional geriatric specialists in order to serve more clients in a timely manner.

13891

258 clients/yr	24	302	326	166% (Adjusted)
Year 4 Target (Adjusted)	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

#### Service Highlights

The GRAT staff positions funded during MIDD Year Four were 1.0 full-time equivalent (FTE) mental health therapist, 1.0 FTE chemical dependency professional (CDP), 1.0 FTE CDP trainee, and a 0.5 FTE geriatric nurse.

From October 2011 through September 2012, the GRAT received 384 mental health referrals and 38 chemical dependency referrals. The number of clients who were appropriate for services was 326. Of the 309 who were discharged before October 2012, 188 (61%) were referred to medical services, 111 (36%) were helped by family or friends after resolution of their crises, 88 (28%) were referred to Adult Protective Services, and 84 (27%) were linked to community mental health agencies. Note that multiple discharge dispositions per person were possible.

In addition to specialized crisis outreach services, GRAT clients received face-to-face

assessments that enhanced their subsequent referrals to appropriate help.



#### Outcomes

For the first nine months of 2012, the following diversions were documented by GRAT staff. Clients were able to avoid:

- 24 evictions
- 22 emergency department visits
- 21 involuntary commitment cases
- 19 psychiatric hospital admissions.

A total of 91 people had at least one community psychiatric hospitalization in either the year prior to their MIDD start or in the year that followed (8% of the 1,146 eligible for one-year outcomes). As expected in crisis resolution situations, the average number of days per year spent in psychiatric hospitals rose from 2.5 in the pre period to 23.7 in the first post. In smaller samples with longer term data, the averages fell to 7.4 (second year) and then 2.1 (third year).

Seven percent of the 1,146 who began GRAT services prior to October 2011 had at least one publicly-funded mental health treatment benefit in the year that followed their MIDD start date.

After an initial spike in emergency department visits at Harborview (from 1.3 to 1.4), by the third post period the average had dropped significantly to 0.2 visits.

### 2a Workload Reduction for Mental Health

The workload reduction strategy was designed to increase the number of direct services staff in participating community mental health agencies. By funding more or different staff positions, overall caseload size can be reduced in order to improve the frequency and quality of mental health services delivered to clients. This strategy is aligned with goals of the Mental Health Recovery Plan of King County that was adopted through Ordinance 15327 in November 2005.

16 agencies participating	16	1	17	106%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target

#### **Impact Analysis**

In April 2012, a new mental health agency, Atlantic Street Center, began participating in the workload reduction strategy. This is the first change in the number of agencies participating since the strategy was first implemented in November 2008.

As reported previously, over a four-year period, average caseloads have been reduced from 42 clients per direct service staff member to 35; a reduction of 17 percent. Client-to-staff ratios still vary widely between the various mental health agencies, but this finding is not unexpected as the complexity of clients served and specialized program offerings are often quite diverse.

In contract reports submitted by providers, they explain the types of staffing increases made and the impact of those changes. Two examples illustrate the value of this strategy.

**Example 1**—An agency located in south King County hired a registered nurse (RN) to reduce the primary clinician's workload. Prior to this, primary clinicians had only the prescriber or the on-call medical staff available to assist with medication-related concerns. The RN reduced the overall caseload by managing a caseload of clients in recovery who were receiving only medication services.

**Example 2**—A mental health service provider in the north region of the County hired a Health & Wellness Licensed Practical Nurse (LPN) in 2009 utilizing Strategy 2a funds. Due to the success of this position, the agency utilized their additional 2011 Workload Reduction funds to hire another 1.0 FTE Health & Wellness LPN to increase their ability to provide and coordinate basic health care services to enrolled clients. The Health and Wellness LPNs conduct basic health and metabolic screenings, provide groups such as smoking cessation and wellness, and coordinate care between the agency's clinical and medical staff with community health care providers. This position contributed to the reduction of workload for current direct staff by providing a specialized focus of services for clients.

Recove	ery Principles
* Empowerment	* Strengths-focused
* Choice	* Self-determination
* Voice	* Connection
* Dignity	* Trust
* Respect	* Hope

#### 2b Employment Services for Individuals with Mental Illness and Chemical Dependency

Supported employment (SE) programs provide dedicated staff to help individuals enrolled in community treatment agencies find and maintain competitive-wage jobs. Following the evidence-based SE model developed at Dartmouth College, these programs focus on zero exclusion, rapid and individualized job searches, customized community-based job development, and post-employment support.

700 clients/yr	404	430	834	119% (Adjusted)
Year 4 Target (Adjusted)	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

#### Service Highlights

Nine King County mental health (MH) agencies currently operate evidence-based SE programs with funds provided through the MIDD and the State of Washington's Division of Vocational Rehabilitation. Because the agencies only receive funding upon completion of various job placement milestones, they must be successful in order to sustain their programming. One successful job placement per SE staff per month is the current expectation for program sustainability.

Of the 834 adults enrolled in SE during the fourth year of the MIDD, 163 (20%) were known to have less than a high school education. Of those, 27 were also homeless and six did not speak English as their first language. Altogether, 101 SE participants were known to be homeless at the time of their MIDD start date and 104 spoke primary languages other than English. Despite these apparent barriers to employment, SE's zero exclusion policy made it possible for these job-seekers, by expressing a desire to work, to get the help they needed when they were most motivated to be successful.

Original plans called for Strategy 2b to also serve individuals enrolled in chemical dependency treatment, but funding constraints prevented the system-wide implementation of SE.

#### Outcomes

Everyone who began an SE benefit prior to October 2011 was eligible for examination of jobs outcomes. The current analysis examined job placements and retention of jobs for 1,608 cases, whereby individuals served by more than one participating agency were counted more than once.

Altogether, 326 cases (20%) resulted in at least one job placement in the community before October 2012, as shown here.

#### **Number of Job Placements**



The average length of time between a person's first SE start date (engagement in services) and their first job placement was 262 days, or nearly nine months. The range was three days to 3.5 years.

In King County, the rate of employment for persons receiving a year-long MH benefit via public funding has risen to about six percent over the past two years.

### **3a** Supportive Services for Housing Projects

Overcoming homelessness can be especially challenging for individuals with mental illness and/or substance abuse issues. Research has shown that providing supportive services within housing programs increases the likelihood that people will remain safely housed for longer periods of time, enhancing their chances of maintaining successful recoveries. Examples of supportive services are housing case management, group activities, and individualized life skills assistance.

553 clients/yr	334	290	624	113%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

#### Service Highlights

Each year, five-year grants are awarded to provide funding for delivery of supportive services in new or existing units of housing developed or set aside for populations with special needs. In 2012, funds were awarded to benefit 18 of the 50 slots in the Forensic Assertive Community Treatment (FACT) program and 17 in the South King County Housing First (SKCHF) program, both of which are administered by Sound Mental Health. With a combined capacity to serve 35 clients, the addition of these two programs brings the total capacity for this strategy to 553. The MIDD evaluation will track everyone in FACT and SKCHF.

A total of 624 adults had supportive housing services covered by MIDD contracts in this period; six of these people were served by two different providers. Fifteen percent had past U.S. military experience as shown in the pie chart below.

#### "Have You Ever Served in the U.S. Military?"



#### Outcomes

Of the 510 supportive housing participants currently eligible for initial outcomes analysis, 242 (47%) had jail bookings in either the year prior to their MIDD start or during their first year of services. Average reductions in jail days between the pre and first post period were remarkable, from 60.6 days to 28.3 days; a decrease of 53 percent. Further decreases were noted as more time passed.

The relationship between level of involvement in services and jail outcomes was studied using a small sample with adequate data. Neither service duration nor intensity (coded as minimal, moderate, and maximal relatively within each program) had a measurable impact on changes in jail use in the short term. Of the 58 cases with a full second-year post, however, the 41 with minimal intensity ratings showed a slight increase in jail days, whereas those with moderate to maximal intensity ratings (N=17) decreased their jail use by over 50 days on average.

Emergency department visits at Harborview were recorded for over 60 percent of the supportive housing recipients in each outcomes time period. The average number of visits, however, declined appreciably over time from 3.8 (pre) to 2.4 (first post) to 2.3 (second post), and 1.3 (third post).

Average sobering center visits changed as follows: 47.68 (pre) to 1.17 (third post).

### 13a Domestic Violence and Mental Health Services

Four King County agencies serving the needs of individuals dealing with the trauma of domestic violence (DV) receive MIDD funding to offer: 1) screening for mental illness and substance misuse, 2) therapeutic counseling by staff mental health professionals, and 3) consultation with DV advocates and others on issues pertaining to mental health and substance abuse. Strategy 13a also contributes toward retaining the services of a systems coordinator.

560-640 clients/yr	157	357	514	92%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

#### Service Highlights

A total of 1,137 individuals seeking help from four DV advocacy agencies located throughout the County were offered screening using the Global Appraisal of Individual Needs Short Screener (GAIN-SS). Of the 882 who agreed to be screened, 728 (83%) showed an indication that further intervention could be beneficial by screening positive for the following issues.

#### Positive Screens by Problem Type

Mental Health (MH)	616
Chemical Dependency (CD)	7
Both MH and CD	105

The graphic below shows a year-to-year comparison of positive screenings and some of the referral dispositions that resulted.

#### Number of Screens and Referrals Over Time



#### Outcomes

Anonymous feedback from clients praised the insight of therapists who helped them work through difficult decisions and to overcome the challenges they faced in leaving DV situations. Specific knowledge of abuse and trauma were seen by clients to be particularly beneficial in these therapeutic relationships. Many felt they would not have survived their ordeals without the support they received.

During MIDD Year Four, 48 client-rated and 37 clinician-rated outcomes surveys were submitted. Most respondents (73%) felt they could manage stress better as a result of their therapy work. Higher ratings on survey items were associated with slightly higher average service hours (16 hours for "strongly agree" and 13 hours for "agree"). Note: This small, self-selected sample may not represent the views of all Strategy 13a clients.



Multiple trainings attended and delivered

## 14a Sexual Assault and Mental Health Services

By blending MIDD funds with other sources of revenue, four agencies serving survivors of sexual assault have been able to offer trauma-focused therapy to more of their clients. Implementation of universal screening for mental health issues and/or substance abuse is another key component of this strategy. In conjunction with Strategy 13a, a systems coordinator provides ongoing cross systems training, policy development, and consultation to bridge the gaps between the diverse cultures of mental health and drug abuse treatment agencies and the fields of domestic violence and sexual assault advocacy.

170 clients/yr	118	269	387	228%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

#### Service Highlights

In MIDD Year Four, 1,607 clients at area sexual assault centers were offered screening for mental health and chemical dependency issues. Of the 1,510 who accepted the screening service, 1,209 (80%) screened positive for signs of mental illness; 177 (12%) also screened positive for substance abuse. This indicates an eight percent increase in positive screens when compared to the 1,120 reported for the prior year. The number of people who engaged in at least one MIDD-funded service in the current time period represents about 32 percent of all those who screened positive.

#### MAKING A DIFFERENCE

An older woman who had been sexually assaulted, as well as experiencing many other traumas, finally decided to seek treatment for the lifelong effects that she had experienced. She was only able to qualify for partial charity care support, and would have been unable to attend therapy without MIDD funding. The therapist said that when she informed the patient that her therapy would be subsidized by this special funding, the victim broke into tears of gratitude.

#### Outcomes

Outcome information for the current year was submitted by three of the four sexual assault providers. Of the 40 youth for whom outcomes were available, 36 (90%) had favorable outcomes as evidenced by two or more positive responses to the following five indicators:

- \* Positive engagement \* Behavior change
- \* Emotional stability \* Treatment goals
- \* Safety and security

Altogether, 102 of the 110 youth for whom outcomes were provided since MIDD Year One (93%) had achieved their outcomes.

For the 53 adults with outcomes data since the beginning of the MIDD, 49 (92%) had achieved successful outcomes by meeting two or more of these measured items: understanding of their experience, coping skills, symptom reduction, and treatment goals.

In the current reporting period, 115 youth and adults combined had exited from the program. Of those, 61 (53%) had completed their treatment. The remainder left services prior to completion for a number of different reasons, including moving away from the area.

# Strategies with Programs to Help Youth

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#### 4a Services for Parents in Substance Abuse Outpatient Treatment

Strategy 4a was included in the MIDD plan to fund programs for parents recovering from chemical dependencies to learn more effective parenting skills in an effort to reduce the risk that their children might abuse drugs or alcohol in the future. Developed at the University of Washington in the Social Development Research Group, Families Facing the Future, is an evidenced-based parenting program for families experiencing substance abuse problems. Consisting of a five-hour family retreat and 90-minute parent training sessions conducted twice weekly over the course of 16 weeks, the program focuses on teaching:

Family goal settingRelapse prevention

- Creating family expectations about drugs and alcohol
- Family communication skills
- Family management skills
- Teaching skills to children
- Helping children succeed in school.

Other aspects of the full implementation of this strategy were to include assessment of family functioning, development of service plans with parents, parenting classes, meetings with family support workers, and intensive programming as needed.

During the MIDD's fourth year, this strategy remained on hold.

#### 4b Prevention Services to Children of Substance Abusers

Targeting children separately from those in Strategy 4a, this strategy would fund prevention activities multiple times in all geographic regions of King County. Examples of drug and alcohol prevention programs that could be offered are educational/support groups, life-skills training, mentoring services, parent education, and specialized drug prevention awareness events.

Because children of substance abusers are more likely to develop problems with alcohol and other drugs over time, Strategy 4b seeks to employ evidence-based prevention programs to offset risk factors with protective ones.

# Budgetary constraints have kept this MIDD strategy on hold.

While drug and alcohol prevention work has been included among the offerings of the Strategy 4c (Collaborative School-Based Mental Health and Substance Abuse Services) providers, this strategy was intended to target a very specific population.



#### 4C Collaborative School-Based Mental Health and Substance Abuse Services

The earliest identification of youth with mental health (MH) or substance abuse problems often occurs within school settings. Strategy 4c supports partnerships between local MH/substance abuse agencies and neighboring schools, serving youth aged 11 to 15 years. Agency staff are integrated at the schools to provide services that include indicated prevention and early intervention, plus screening, brief intervention, and referral to treatment. Delivery of two specific suicide prevention curricula, SafeTalk and Applied Suicide Intervention Skills Trainings (ASIST), is another element of the implementation of this strategy.

1,550 youth/yr	At least 1,410	91% (Adjusted)	
Year 4 Target (Adjusted)	New in Year 4	Percent of Year 4 Target	

#### Service Highlights

Ten providers continued to deliver 13 programs for 21 different King County schools during the current reporting period. The number of youth served in these collaborative, school-based programs who have data that identifies them individually is shown in the performance measurement grid above. Many more youth (not unduplicated) were exposed to prevention services provided in large group contexts, such as school assemblies, as indicated in the table below. For a description of one of these projects, please see Page 35.

Large	Group	Events	by	Region
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Region	Event Count	Sum of Participants
East	89	951
Seattle	161	10,116
South	148	7,631

The Youth Suicide Prevention Project delivered a total of four SafeTalk suicide alertness and awareness trainings to 57 trainees, plus nine ASIST trainings to 227 trainees. The total number of specialized trainings delivered over a three-year period was 47.

#### Outcomes

Since the implementation of school-based services was delayed and individual-level data were not universally available for clients seen before September 2011, more time must pass before outcomes evaluation can be done. Reduction in truancy petitions and detention admissions will be examined, if possible, in the next annual report.

Only a small sample of data from the Performance Based Prevention System (PBPS) collected by the Division of Behavioral Health and Recovery in Washington State's Department of Social and Health Services was available to analyze increased protective factors and reduced risk factors for youth. Measured at two points in time (before and after a given intervention such as Life Skills Training), the Healthy Decisions Survey looks at attitudinal changes in three areas: Refusal Skills, Risk of Use, and Rewards for Antisocial Behavior. For the MIDD sample, no statistically significant changes were detected. although there was slight improvement in the likelihood that youth would say "no" if someone asked them to drink alcohol or take drugs. By targeting middle school students before they begin using substances, the trainings work to reinforce the protective factors as measured by the PBPS.

### 4d School-Based Suicide Prevention

In 2009, the Washington State Department of Health published a plan for Youth Suicide Prevention. The report estimated that, on average, two youth take their own lives and 17 others are hospitalized for attempted suicide each week in Washington. With MIDD funding, youth suicide prevention trainings are delivered to both school-aged youth and concerned adults throughout King County in an effort to reduce these alarming statistics. The teen trainings offer a safe place to talk openly about suicide, self-harm, depression, concern for friends, and how to ask for and get help. Under this strategy, school districts have the opportunity to improve safety planning and their written crisis response policies as well.

Year 4 Target	New in Year 4	Percent of Year 4 Target	
1,500 adults/yr	633 adults	42%	
3,250 youth/yr	8,129 youth	250%	

#### Service Highlights

Combining MIDD funds with other fund sources, suicide prevention trainings reached 6,774 high school-aged youth and 1,355 from middle schools. The percentage of each age grouping trained by geographic region is shown below.



In September 2012, emails were sent to every individual middle and high school principal, and in some cases other school resource staff, outlining available services and offering free training and consultation regarding crisis response planning. Follow up with targeted districts and schools began in late September and continues. Measuring the impacts of youth suicide prevention work is difficult, but many would agree that saving only one life makes the effort worthwhile. In addition to training youth directly, successful prevention strategies rely on adults who have been trained to know what signs to look for and how to help youth at risk for suicide.

Outcomes

In the current reporting period, less than half of the adult target for training attendance was achieved. The original target of 200 adults per year was modified on May 20, 2009 to the current goal of 1,500 adults per year. Staff turnover and lower than expected attendance at trainings offered have both contributed to underserving adults in this strategy.

Suicide Risk and Protective Factors*			
Risk Factors	Protective Factors		
<ul> <li>Prior suicide attempt(s)</li> <li>Mood disorders</li> </ul>	- Effective mental health treatment or care		
- Substance abuse	- Connectedness		
- Access to lethal means	- Problem-solving skills		

\* From www.sprc.org/basics/about-suicide.

#### 5a Expand Assessments for Youth in the Juvenile Justice System

Accurately assessing youth who become involved with the criminal justice system for mental health (MH) and/or chemical dependency (CD) issues is the capstone of Strategy 5a. Assembling the Juvenile Justice Assessment Team (JJAT) began in 2010, increasing the availability of screening and evaluation options for youth. Other JJAT services include: triage, consultation, MH status exams, and psychological/psychiatric exams. Successfully helping youth re-connect with their families, schools, and communities motivates the team that serves, on average, nearly 20 youth each week.

Year 4 Target	New in Year 4	Percent of Year 4 Targe
Coordinate 500 assessments/yr	856 coordinations for 493 unique youth	171%
200 psychological services/yr	209 psychological services	105%
140 MH assessments/yr	128 MH assessments	91%
165 CD assessments/yr	404 CD assessments	245%

#### Service Highlights

Type of assessment was recorded for each of the 856 coordination encounters done between October 2011 and September 2012. The total number of services by gender is graphed below.



Females made up only 23 percent of the total youth served by JJAT in the past year. This percentage is fairly consistent with national estimates that about 27 percent of all juveniles arrested in the U.S. are girls.

By September 30, 2012, 86 percent of all encounters opened in the preceding year had resulted in a successful completion of either an assessment service or a referral.

#### Outcomes

Juvenile offenders who came before a judge on matters unrelated to the charges that launched their JJAT involvement were given longer detention sentences during their first year of MIDD services. The baseline average days in detention for the one-year outcomes sample of 400 youth was 26.5; this number rose to 49 days during the first post period. In a sample of 238 youth who were eligible for two-year outcomes analysis, the average days detained was 36.5.

In the year following their JJAT start date, 19 percent of youth served had received MH treatment made possible by public funding. This percentage rose to 22 percent for the second-year post. For CD treatment, at least 23 percent of youth were linked to care in

their first year. Of the 299 youth who began JJAT services prior to October 2010, at least 85 (28%) had received outpatient CD treatment, as confirmed through matching to outside information sources.



Global Appraisal of Individual Needs Initial and the Global Appraisal of Individual Needs Short Screener

### 6a Wraparound Services for Emotionally Disturbed Youth

Wraparound is an evidence-based practice that coordinates both formal and informal supports for youth with serious emotional/behavioral disorders. The wraparound process customizes care for high-need youth throughout King County, focusing on their individual and/or family strengths and cultural factors. Teams at five mental health treatment agencies work collaboratively within their communities to surround all youth they serve with support and a package of services that addresses their unique needs and goals.

50 enrolled youth/yr	219	301	520	116%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target

#### Service Highlights

Each MIDD wraparound team has one coach, six facilitators, and three parent partners. The 520 youth assigned to these teams ranged in age from three years to 22 (as of October 1, 2012). Individuals up to 21 years old are eligible for this program. A total of 56 young adults enrolled in wraparound services at some point during MIDD Year Four were over the age of 18.

Of the 197 wraparound participants who exited services during this time, their status upon exit is shown below.

Status l	Jpon	Exit	from	Wraparound
----------	------	------	------	------------

Treatment Completed	104	53%
Refused Ongoing Services	49	25%
Client Moved Away	18	9%
Lost Contact	13	6.5%
All Others	13	6.5%

Only 22 of the 520 youth and children with a wraparound benefit in this year (4%)

were also served in other strategies with MIDD funding. This indicates the program meets very specialized service needs.



#### Outcomes

Data on living arrangements, school attendance and performance, juvenile delinquency, drug and alcohol use, and other aspects of youth/family functioning are gathered every six months for youth enrolled in wraparound. Descriptive findings have not yet been tested for statistical significance.

Of the 125 individuals with both baseline and six-month follow-up data, after an average of six months:

- 100 (80%) were enrolled in school full time; an increase of 20 percent over baseline when 83 were full-time students.
- The number with poor school attendance decreased from 30 to 24, a 20 percent decline from baseline to first follow-up.
- 72 (58%) had satisfactory marks or grades above a "C" average; up 24 percent from 58 (46%) at baseline.
- 99 (79%) experienced stability in their living situation.
- Only one in five youth reported using any drugs or alcohol at baseline or follow-up.

In caregiver surveys, statistically significant reductions in perceived problem severity were found in key areas such as disruption to the family routine, children getting into trouble in the community, and caregiver feelings of worry about the family's future.
## 7a Reception Centers for Youth in Crisis

The strategy to develop reception centers for youth has been on hold since the start of the MIDD. The original plan called for facilities in two different parts of the county where police and other first responders could take youth in crisis. One cost-saving idea would have co-located central coordination and triage centers within new or existing youth shelters or residential crisis facilities. Youth brought to these locations would be assessed by specially-trained staff and linked to ongoing services and housing.

Given the ever-changing landscape of human services program delivery, when funding is restored to a level where implementation of this strategy becomes feasible, a needs assessment will be necessary. Results of this assessment will guide what is ultimately created in order to best meet the needs of vulnerable youth throughout King County. Until that time, outreach and emergency response services, offered by the YMCA of Greater Seattle and expanded under Strategy 7b, fulfill on the county's commitment to ensuring safety for area youth.

#### New Marketing Materials for Strategy 7b

Materials developed to raise awareness of crisis support programs enhanced with MIDD funding are shown below. They include refrigerator magnets, brochures in four different languages, and posters with tear-off phone numbers.



### 7h Expansion of Children's Crisis Outreach Response System (CCORS)

Youth crisis services were expanded in 2011 to address increased demand and to augment staffing with in-home behavioral support specialists. The CCORS services provide direct assistance to families in order to maintain troubled youth safely in their own communities. Funding from MIDD also partially supports marketing and communication efforts for the purpose of increasing awareness about CCORS services. Please see Page 30 for examples of materials now available, including brochures in English, Spanish, Somali, and Vietnamese.

300 youth/yr	951	317%	
Year 4 Target	New in Year 4	Percent of Year 4 Target	

Detailed information was provided for 1,054 service encounters with 942 unduplicated youth. Crisis stabilization services were delivered in just over half of these cases and intensive stabilization was necessary in 153 cases (15%). The other 369 service episodes involved either non-emergency or emergency crisis outreach or follow-up.

The largest percentage of referrals came to CCORS from emergency rooms (ER), as shown in the graphic below. One goal of the new marketing plan is to avoid unnecessary ER visits. Examples of other referral sources were schools (N=75), the Division of Children and Family Services (N=62), and police (N=4).



Top Three Referral Sources for CCORS

Just over half of the referred youth were female (51%). At least 14 youth were known to be dependents of persons who served in the U.S. military.

A key outcome identified for this MIDD strategy is to reduce the number of requests for placement of youth in the child welfare system. Placement concerns were tracked in situations where children were at risk for placement into more restrictive settings for reasons other than abuse, neglect, or clinical severity. In the 265 cases where placement was a concern, 227 (86%) involved caregivers requesting hospitalization of youth to resolve their crisis situation. Dispositions for these 227 interactions were as follows:

- 91 (40%) youth were stabilized and remained in their current living situation
- 76 (33%) were voluntarily hospitalized
- . 46 (20%) were involuntarily hospitalized.

In the other 38 cases with placement concerns, all but three youth were diverted from a child welfare system or foster care placement.

Given delays in the planned expansion of CCORS funded by this strategy, the first cohort enrolled in Strategy 7b services will not be eligible for juvenile justice, psychiatric hospital, or emergency department outcomes until the first quarter of 2013.

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### 8a Family Treatment Court Expansion

When parental substance abuse results in removal of children from their homes by the state, Family Treatment Court (FTC) provides an opportunity for families to ultimately be reunited. Enrolled individuals are closely monitored by this specialized therapeutic court for their chemical dependency recovery, with the goal of minimizing their children's involvement with the child welfare system.

90 children/yr maximum	103 children (in MIDD Year 4)	86%
60 children at one time maximum	56 average daily maximum	107%
Year 4 Target	New in Year 4	Percent of Year 4 Targe (Reverse Scored*)

The FTC has operated at full capacity since the end of MIDD Year Two. Service caps were adopted in 2012 to ensure that the number of social workers available was aligned with best practices for meeting the needs of children served by the program. For the year beginning October 1, 2011, there were actually 103 children in families served by FTC. The program monitors its cap based on the calendar year and can show that the limit of 90 was never exceeded.

During MIDD's fourth year, 65 adults were enrolled in FTC. Forty (62%) had documented disabilities. Their dispersion by county region, based on zip code follows.

Adults Enrolled by Geographic Region

South	23	36%
East	9	14%
North	8	12%
Seattle	17	26%
Other	8	12%

A total of 56 unique families participated during the year; nine of these families had two parents enrolled in court services. Ten families were coping with homelessness at the time of their enrollment.

\* Due to cap monitoring, reverse scoring is necessary in order to be comparable with other strategies. The results of external academic evaluations of various aspects of the FTC model suggest that participants experience significant positive gains in both their attitudes (trust and understanding) and their behaviors (engagement, compliance, and visitation).

Of the 28 parents with end dates between October 2011 and September 2012, 10 graduated (36%) and two had their cases dismissed. In all of these cases, but one, the children were returned home. By contrast, no children were known to have returned home in the nine cases (32%) with noncompliance exits or the four (14%) where parents opted out by choice. The remaining three who exited had relinguished their parental rights.

One-year outcomes information was available for the 81 FTC participants who began MIDD services prior to October 2011. About half of them had served time in jail during the year leading up to their enrollment; the average length of stay was two weeks. During the first year of FTC services, the average jail days climbed slightly higher to 16, but leveled out back to baseline by the second-year analysis. This is consistent with similar court programs.

Of the 47 for whom substance use data was available, 13 (28%) listed methamphetamine as their primary drug of choice, followed by cocaine and alcohol at 19 percent apiece. More data are needed to examine changes in substance use over time.

### 9a Juvenile Drug Court Expansion

Expansion of the Juvenile Drug Court (JDC) under the MIDD has allowed more youth living in the south region of King County to receive therapeutic court services, often in lieu of incarceration, by funding these additional positions: four specialized juvenile probation counselors and one treatment liaison. The court offers weekly hearings and introduces youth to drug treatment options.

36 new youth/yr	47	34 new opt-ins 16 new pre opt-ins	97	139% (Total new)
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

In response to declining referrals to their program throughout 2011 and to better align with current national best practices, the JDC reorganized their structure to begin accepting youth into an "engagement" phase (or pre opt-in phase). In this phase, youth are assigned to JDC probation counselors, rather than mainstream probation officers, and are exposed to substance abuse treatment concepts prior to opting-in to the court. Their addition reversed the pattern of earlier decline.



In 2012, the JDC also added two new specialty tracks: 1) a co-occurring disorders track for youth with both mental health and substance use concerns, and 2) a "light" track for those with less serious criminal offenses. These improvements are expected to enhance the utilization of the MIDD-funded court resources.

Most of the teens served by JDC were male (86%), most of whom (80%) were referred by the Juvenile Justice Assessment Team.

Increasing linkages to substance abuse treatment, improving treatment outcomes, reducing substance misuse symptoms, and ultimately reducing detention admissions are key outcomes for this strategy. Of the 81 youth who opted-in to services before October 2011, 47 (58%) had confirmed enrollment in formalized treatment within their first year of services. Among those eligible for analysis of their second year after starting JDC, the overall linkage rate rose to 71 percent.

As detailed in the MIDD Year Four Progress Report, the Global Appraisal of Individual Needs (GAIN) is the assessment tool adopted to gather information on substances used and symptomology. Baseline measures indicate that marijuana is by far the most prevalent drug of choice for youth in King County. A full analysis of follow-up data will be undertaken in the next year to determine if JDC involvement is related to the frequency of use and negative consequences of using either marijuana or alcohol.

Individuals enrolled in JDC did not immediately reduce their admissions to juvenile detention facilities, with average bookings rising from 2.3 (pre) to 3.7 (first post). The average number of days per booking rose from 11 to 21. For the smaller sample with a second post period, the average number of days per booking was 16.

## 13b Domestic Violence Prevention

In collaboration with two domestic violence (DV) agencies, Sound Mental Health operates the Children's Domestic Violence Response Team (CDVRT), whose goal is reducing the severity of effects of DV-related trauma on children and non-abusive parents. The availability of CDVRT services in the south region of the county has been greatly enhanced because of MIDD funding. The CDVRT works to integrate mental health treatment with effective DV prevention and intervention strategies.

85 families/yr	81	102	147	173%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target

### Service Highlights

The CDVRT-South provided outreach to 147 different families exposed to violence in the home, engaging them in various preventive and solutions-based services during the fourth MIDD year. In their summary report, they indicated they had served 296 new individuals, including 35 for whom language interpretation services were necessary. Service delivery highlights included:

- 222 hours of wraparound style family . team meetings
- 1,596 hours of DV advocacy
- 27 hours of Kids Club, a group psychoeducational intervention
- 297 hours of in-home DV family education and support
- 1,832 hours of mental health services to youth and DV survivors.

The CDVRT continues to garner high praise from the community as evidenced by their growing number of referrals and invitations to provide education in other systems of care. In September 2012, the team requested that experts in the field provide guidance as to the appropriateness of certain evidence-based practices for working with families where DV has occurred.



### Outcomes

Data collection for this strategy continues to present a challenge, but planned revisions will seek to better measure objectives, such as increasing resiliency factors and reducing children's negative and erroneous beliefs about violence being their fault. Questions will be added to the CDVRT Program Satisfaction Survey that was completed anonymously by 26 parents in 2012. Of the 26 responders, 25 (96%) felt their relationships with their children were more positive as a result of working with CDVRT.

An analysis of symptom reduction was completed using 97 cases with symptom assessment measures taken at least two months apart. Scores dropped below the threshold of concern for 43 children (44%) at some point during their treatment. The length of time in CDVRT varied significantly between this group and the remaining group of 54 with scores that stayed above the clinical threshold. Those reducing symptoms were in treatment on average for 17 months vs. only 14 months for those remaining at elevated symptom levels.

Of the 26 with a trauma-focused cognitive behavioral therapy (TF-CBT) session, 14 (54%) showed symptom reduction. Those with TF-CBT averaged 20 months in services and 127 family treatment hours vs. 14 months and 100 hours for those without it.

### Changing Social Norms One Student At A Time A Project Made Possible by MIDD Strategy 4c

Changing perceptions of social norms or shared beliefs of what is "normal" can be one of the most challenging aspects of community prevention. One approach that focuses on using positive social marketing is the Positive Community Norms (PCN) Framework. The PCN focuses on "growing positive healthy attitudes and behaviors" to improve health and safety. At Twin Falls Middle School in the Snoqualmie School District, the MIDD 4c school-based prevention counselor collaborated with the technology teacher to teach PCN marketing to students. Students in a digital imaging class made their own photographs, applying the PCN principles, along with using Healthy Youth Survey data, and created screensavers to promote positive messaging. The Screensaver Project was used as a communication method aimed at changing current misperceptions that "everyone uses" and shift norms to "most of us do NOT use alcohol, tobacco and other drugs." This academic activity developed students' creative and technical skills while contributing to community transformation.

http://www.mostofus.org/about-us/what-is-the-positive-community-norms-framework/

#### Improving Young Lives One School Day At A Time More "Hallway" Success Stories from MIDD Strategy 4c

- A 15-year-old white male was referred to a MIDD-funded counselor at his school by a friend who was worried about him. It turned out that the student was abusing his prescription medication, smoking marijuana, and was starting to get into using club drugs. After meeting with the counselor on a weekly basis, the student finally agreed to outpatient treatment. From there, he went on to residential treatment where he was able to get the help he needed.
- A 14-year-old Asian female was struggling with her sexuality, family issues, and low grades. A counselor engaged her in a prevention program, as well as individual sessions. Over the year, her sense of self grew, her self-esteem was more positive, her grades improved, and she became very active in making the school a better place for all.
- A 13-year-old Latino male was caught trying to buy marijuana at school. After the school-based counselor did a drug and alcohol assessment with him, she met with him individually and with his parents to set up a good game plan for him. The student worked hard to focus on his school work and got involved with other school activities. When last the counselor spoke with him, he had absolutely no desire to try drugs or alcohol again.

# Jail and Hospital Diversion Strategies

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### 10a Crisis Intervention Team Training for First Responders

Crisis Intervention Team (CIT) trainings introduce law enforcement officers and other first responders to concepts, skills, and resources that can assist them when responding to calls involving individuals with mental illness or substance use disorders. Delivered at the Washington State Criminal Justice Training Commission in partnership with the King County Sheriff's Office, CIT trainings focus on diverting individuals to appropriate services while maintaining the safety of the public. Funds are also available to reimburse law enforcement agencies for backfill or overtime when officers are in training and away from their duties.

Year 4 Target	New in Year 4	Percent of Year 4 Target
180 trainees/yr (40-hour)	256 (40-hour)	142%
300 trainees/yr (one day)	266 (one day)	93%
150 trainees/yr (other CIT programs)	185 (other)	123%

### Service Highlights

Between October 10, 2011 and September 27, 2012, the CIT education team offered a total of 34 training opportunities as shown in the graphic below.



Multiplying course hours by the number of attendees per course, 14,103 aggregate training hours were delivered in MIDD Year Four.

Post-training comments included:

- "Not a fan of role playing, but it was great."
- "It is amazing that I have been a cop for 10 years and have not used most of the resources [presented]."
- "Instructor was amazing and effectively memorable."

#### Outcomes

Of the 256 professionals who attended the 40-hour CIT training over the past year, 228 (89%) completed evaluations. By contrast, only 47 percent of the single-day trainees provided formal feedback, so their responses may not be representative of all trainees.

Training topics with the highest percentage of "Excellent" ratings during the week-long training were: Excited Delirium (76%), Communicating with the Mentally III (57%), and the role play scenarios (46%). After a curriculum change in early 2012, an 82 percent endorsement for recommending the course to others rose to 95 percent.

Asked if the CIT classes were relevant and useful, 64 percent gave the highest approval rating to the 40-hour course after the curriculum change (up from 34%) compared to 84 and 91 percent of the respondents, respectively, for the in-service (or one day) and CIT Force Options. Overall ratings for these three types of trainings were:

#### Percentage of Ratings Given by Topic

	Excellent	Good	Fair	Poor
40-Hour	44%	41%	13%	1%
One Day	84%	15%	1%	0%
Force Options	84%	14%	2%	0%

### 10b Adult Crisis Diversion Center, Respite Beds, and Mobile Behavioral Health Crisis Team

Strategy 10b relies on three interconnected programs: 1) a facility specializing in short-term stabilization for adults in crisis, 2) an interim services facility with up to two weeks of further services to address individualized needs after the initial crisis is resolved, and 3) the Mobile Crisis Team (MCT) responding to first responder requests for crisis de-escalation. The Crisis Solutions Center opened in August 2012 and is operated by DESC, a Seattle-based nonprofit founded in 1979.

500 adults for two month period (to include MCT pilot)	359	72%*	
Year 4 Target (Adjusted)	New in Year 4	Percent of Year 4 Target	

### **Service Highlights**

In November 2011, members of the MCT began responding to calls for assistance from three law enforcement agencies and one fire department in a pilot program that preceded opening of the Crisis Solutions Center (CSC). For all of MIDD Year Four, they received 238 separate referrals and provided services to 177 unduplicated individuals, ranging in age from 18 to 94. The number of people served by the MCT during their nine-month pilot was 139; they served another 38 after the CSC opened.

Between August 6 and September 30, 2012, 115 people received services from the Crisis Diversion Facility (CDF). Seven of those people (6%) were brought to the CDF by the MCT and 108 (94%) came from other referral sources. Only hospitals, law enforcement, fire departments, and County Designated Mental Health Professionals are allowed to make referrals to the CDF.

Upon discharge from the CDF, 67 individuals (58%) moved on to the Crisis Diversion Interim Services (CDIS) facility for longer stays and additional services. The other 48 people (42%) exited to other service systems, agencies, or facilities and/or were referred to their primary care provider to manage their mental health needs.

\* This finding was not unexpected as it takes time for new programs to become fully staffed and operating at their full capacity. Meeting 100 percent of target would have been an unrealistic expectation.



DESC Executive Director, Bill Hobson, welcomes guests, including King County Councilmember Larry Gossett, to the grand opening of the Crisis Solutions Center.

Cubicles divide larger spaces within the CDF and CDIS into sleeping areas that afford clients privacy without compromising their safety and security.





Laundry and shower rooms are included in the newly remodeled state-of-the-art facility located in Seattle's Central District.

Staff workstations are integrated throughout the building.





## 11a Increase Jail Liaison Capacity

During court proceedings, judges may assign individuals to King County Work and Education Release (WER), a program where offenders go to work, school, or treatment during the day and return to a secure facility at night. Prior to their release, those ordered to WER have the opportunity to work with a liaison who is funded by the MIDD. The liaison's job involves linking clients to services and resources, such as housing and transportation, that can reduce recidivism risks.

192	168	24	200 clients/yr
Year 4 Total	New in Year 4	Continued Services from Prior Year(s)	Year 4 Target

### **Service Highlights**

The number of clients served by the WER liaison in MIDD Year Four was nearly identical to the MIDD Year Three total. Nine military veterans, five under the age of 40, were among those who received targeted case management to help them plan their successful return to the community.

Multiple referrals to community services per individual were common. Of the 314 referrals where linkages were confirmed by program staff, the top five are shown here.

#### Most Commonly Confirmed Linkages

Community support	64
The Defender Association	40
Harborview Medical Center	38
Primary care providers	33
Housing*	21

For the 148 people who exited the program during this reporting period, the average length of time engaged in services was 57 days. The minimum length of service was two days. Five individuals worked with the liaison for the program maximum of six months.

### Outcomes

Like many of the other criminal justice strategies, this one saw a rise in jail days between the period preceding the MIDD start date and the following year, even as new bookings declined steadily.

Of the 66 WER clients served by the MIDD liaison before October 2009, 51 (77%) had at least two contacts with the criminal justice system over a four-year period. The average number of jail bookings in their pre period was 2.5, but fell to 1.5 (first post), then 1.2 (second post), and finally 0.8 (third post). At the same time, initial increases in average jail days (from 35.7 to 41.8) were offset by an ultimate reduction to 27 days (third post). This small sample's percent change over time for bookings and days is shown below.

Percent Change in Average Jail Bookings and Days from Baseline Period



Another outcome for Strategy 11a is linkage to treatment. In the year after their MIDD start date, 94 of 415 (23%) had received mental health treatment; 90 people (22%) had similar linkages in the substance use disorder treatment system.

<sup>\*</sup> Another 31 people were referred to housing, but linkage confirmation was pending. Inclusion of these referrals would drive housing to the second most common referral type for WER participants.

### 11b Increase Services for New or Existing Mental Health Court Programs

King County District Court's Regional Mental Health Court (RMHC) began accepting referrals from 39 municipalities throughout the county in 2010. The MIDD provided funding for nine staff, including a dedicated judge, prosecution and defense attorneys, probation officers, court staff and liaisons to manage these additional cases. Strategy 11b has expanded further over time to provide: 1) a court liaison for the Municipal Court of Seattle's Mental Health Court (SMHC) that handles mental competency cases for individuals booked into jail on charges originating in the City of Seattle, 2) forensic peer support for opt-ins to RMHC, and 3) a Veteran's Track within the existing RMHC that began accepting cases in September 2012 and will be fully piloted during MIDD Year Five.

Year 4 Target (Adjusted)	New in Year 4	Percent of Year 4 Target	
38 opt-in clients/yr for RMHC (Please see Page 59 for explanation)	22 opt-ins	58%* (Adjusted)	
50 clients/yr for SMHC	268 screened candidates	536%	

### **Service Highlights**

In addition to the 22 offenders who opted in to the RMHC after referrals from King County municipalities (see Page 41), 80 other "city transfer" cases were referred to the court and were screened for clinical eligibility. Court monitors or liaisons who screened defendants were funded in part by the MIDD, along with forensic peer staff who helped provide a bridge between the court system and treatment services. A performance measurement target was not adopted for individuals not opting in, although demographic and outcomes information is available for this group.

Criteria assessed for clinical eligibility:

- Axis 1 mental illness diagnosis
- Level of functioning
- Amenability
- Level of insight into issues.

Of the 370 cases with contact by either RMHC or SMHC liaison staff during MIDD Year Four, 11 (3%) also received housing vouchers made available through the MIDD.

See one client's success story on Page 41.

### Outcomes

Outcome information is currently tracked for all court candidates who originate from municipal referrals and are screened by a MIDD-funded court liaison. All those with MIDD start dates prior to October 2011 were eligible for first-year outcomes analysis.

Of the 104 people in the outcomes sample that included those who opted in and opted out, 87 (84%) had at least one jail booking over a two-year period. Their average number of jail bookings in the pre period was 2.3, but only 1.8 during their first post year. As bookings decreased, however, average days spent in jail increased from 40 to 47 days. These differences were likely due to programmatic sanctioning by the courts, but neither difference (the increase nor the decrease) was statistically significant.

A total of 45 people (43% of the sample) were linked to at least one publicly-funded mental health treatment program in the first year that followed their MIDD start date in Strategy 11b.

\* During the current year, one RMHC liaison position was vacant for six months. The adjustment factors in partial coverage of the workload by a supervisor.

### Regional Mental Health Court Helps Turn the Tide A Success Story from MIDD Strategy 11b

P moved to south King County as a teenager. He had ongoing family conflict, moved around a lot, and had poor school attendance. One day he was caught "cleaning out" a police officer's car and ended up in jail. It was a tremendously scary time. He was delusional due to mental illness and didn't understand what he was being told. Feeling confused and lost fed his paranoid fears.

With a family history of mental illness, P had tried counseling and medication, but hated that he felt "dumber" and was unable to think on the medication, so he stopped taking it. His experience in jail was "eye opening" and he realized that he did need help.

Today, P is enrolled in Regional Mental Health Court. His new medication works for him and counseling helps him understand the "reason why" people do the things they do. He is a bright 20-year-old who enjoys video games, researching things, and exploring new

areas of knowledge. He recently completed his GED and works at a coffee shop.

One of his major challenges is paying restitution and getting on his feet financially. Sometimes it feels like a big hole to dig himself out of, but P is determined to succeed. He plans to start community college soon and wants to get a degree in a helping profession. He wants people coming into the court system to fully understand their situation and their options so they can make better, well-informed decisions.



### **King County Municipalities Refer Cases to RMHC** City Transfer Referrals from October 2011 to September 2012

The list below shows the number of defendants referred to RMHC by each municipality or court of limited jurisdiction in the county. There were 171 different cases associated with these referrals; each case must be reviewed by the court. Of the 107 people referred in the current reporting period, 41 percent came from two cities, Federal Way and Shoreline.

Algona	0	Hunts Point	0	Pacific	1
Auburn	2	Issaquah	1	Redmond	9
Bellevue	7	Kenmore	2	Renton	5
Black Diamond	0	Kent	6	Sammamish	0
Bothell	1	KC District Court	0	SeaTac	1
Burien	4	Kirkland	2	Seattle	3
Carnation	0	Lake Forest Park	5	Shoreline	19
Clyde Hill	0	Maple Valley	0	Skykomish	0
Covington	1	Medina	0	Snoqualmie	0
Des Moines	5	Mercer Island	0	Tukwila	5
Duvall	0	Newcastle	0	Woodinville	1
Enumclaw	2	Normandy Park	0	Yarrow Point	0
Federal Way	25	North Bend	0		

## 12a-1 Jail Re-Entry Program Capacity Increase

Short-term case management services are provided to incarcerated individuals with mental health and/or substance abuse issues who are near their release date. Under MIDD expansion, more jail inmates from the county's south and east regions have access to transition services through the addition of three full-time staff. Successful community reintegration is one immediate goal of the jail reentry program, with reduced recidivism being the main "big picture" goal.

300 clients/yr	69	189	258	86%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

### Service Highlights

Three case managers provided services to 258 jail inmates in preparation for their successful release to the community. The average number served per staff person for the year was 86; only 14 each below the target set in the MIDD evaluation matrix. It is not uncommon for caseloads to fluctuate slightly over time, depending on differences in individuals' needs for the various types of services offered.

Among those served during MIDD Year Four were 71 women (28%) and 187 men (72%). The average age for both genders was 38 years. Recipients of these jail release case management services were widely dispersed in the county, with the heaviest concentration in the south region as shown in the pie chart below.



### Outcomes

Up to 90 percent of the offenders in each sample tracked for this strategy had at least one other jail booking in the outcomes evaluation timeframe, in addition to the one that introduced them to MIDD services. For the largest eligible sample (N=591), the total number of days spent in jail in the year leading up to their MIDD booking averaged 82 days. Unlike some of the other criminal justice strategies, this figure was reduced by three weeks, on average, during the first post period. Further reductions were noted in the smaller samples with longer-term data whereby the average days jailed in the third year after their start (43 days) was nearly half of that observed during the pre period.

The percentage of each sample subsequently enrolled in either formal mental health (MH) treatment or treatment for chemical dependencies (CD) rose year after year. The grid below shows numbers and percentages.

Subsequent Enrollment in Treatment

-	Post 1	Post 2	Post 3
Sample Size	591	424	219
Enrolled (MH)	223	223	123
Percentage	38%	53%	56%
Enrolled (CD)	184	172	106
Percentage	31%	41%	48%

### 12a-2 Education Classes at Community Center for Alternative Programs (CCAP)

Adults in the criminal justice system may be court-ordered to serve time at CCAP and/or The Learning Center (TLC). The Community Corrections Division holds individuals accountable for attendance in various structured programs, including those made possible at CCAP and TLC. With MIDD funding, basic life-skills, job and general education (GED) preparation, and domestic violence prevention classes are available. These courses seek to reduce the risk of re-offending.

600 clients/yr	50	529	579	97%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

### Service Highlights

Just over 200 TLC participants took Life Skills to Work (LSW) classes and/or GED courses in the fourth MIDD year. The breakdown between LSW and GED participation is illustrated below.



Classes about domestic violence (DV) were taken by 377 CCAP participants. Analysis of class sign-in sheets for the DV prevention courses indicated that topics with the highest number of attendees were:

- Open Discussion
- Emotions (including Anger and Guilt)
- Red Flags
- Healthy Relationships (including Listening and Communication)
- Personal Boundaries/Resolving Conflict.

The total number of unduplicated people who took at least one TLC or CCAP class was 514.

### Outcomes

The current outcomes analysis for Strategy 12a-2 does not distinguish between the types of classes taken at CCAP and TLC. A potential line of inquiry in the future may involve examining differential outcomes based on the type of course and the level of involvement in each type.

It is common for repeat offenders to receive longer jail sentences when appearing in court to answer subsequent charges. Of the 490 people who began taking classes at CCAP prior to October 1, 2010, 378 (77%) were sentenced to serve jail time at some point between October 2009 and October 2012. The graphics below illustrate the change in average jail bookings, days, and days per booking over time.

#### Average Jail Use Over Time

	Pre	Post 1	Post 2
Bookings	2.4	1.6	1.3
Days	38.9	47.8	33.8



## 12b Hospital Re-Entry Respite Beds (Recuperative Care)

The September 2011 opening of an expanded medical respite program adjacent to Seattle's Harborview Medical Center (HMC) was made possible with funds from over 10 different sources, including the MIDD. The program serves homeless adults needing a safe place to recuperate upon discharge from area hospitals. The MIDD contribution goes toward providing mental health and substance abuse services, including case management and treatment linkages.

350-500 clients/yr	3	339	342	98%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

### Service Highlights

In 2012, MIDD funds supported a total of 6.82 FTE staff positions at the Edward Thomas House—Medical Respite at Jefferson Terrace. Mental health practitioners, specialists, and a supervisor were among those hired to conduct psychosocial assessments, stabilize clients, and provide assistance in obtaining needed ongoing services. The facility has trained professional staff on-site 24 hours per day, seven days per week. A psychiatrist is available for individuals needing medication stabilization services during their stay.

During MIDD Year Four, 342 individuals with complex needs received respite care. Only eight (2%) did not consider themselves to be homeless at the time of their admission to care. The youngest patient was 19 years old and the oldest was 75. The average length of stay in the program was 19 days per person.

Since MIDD expansion of respite care, a larger portion of people who successfully complete the program were reported to be discharged to a more stable housing situation (52%). This percentage is notable for a program with relatively short stays and such an intense focus on medical needs.

### Outcomes

Because this strategy began only recently, it is too soon to analyze reductions in jail utilization, psychiatric hospital admissions, and emergency department (ED) visits.

A utilization review provided by the program operator, HMC's Pioneer Square Clinic, in collaboration with Health Care for the Homeless Network (HCHN), showed encouraging trends. For 62 clients referred and admitted in the first half-year of expanded operations, a comparison of their system use during the six months before vs. after their respite stay found:

- 56 percent fewer inpatient hospital visits
- A 70 percent reduction in total inpatient hospital days
- A 10 percent reduction in ED use
- 67 percent fewer surgeries or procedures.



A total of seven different hospitals referred patients to respite care. A Respite Steering Committee met nine times in 2012 to guide program implementation and service improvements.

### 12C Increase Harborview's Psychiatric Emergency Services (PES) Capacity to Link Individuals to Community Services upon Emergency Room Discharge

For Strategy 12c, intensive case managers use assertive techniques to engage reluctant individuals who have been identified as high-utilizers of Harborview Medical Center's emergency department (ED). By developing therapeutic relationships during the course of unconventional outreach, social workers and chronically homeless individuals are able to work together to find solutions to problems that formerly presented insurmountable barriers to their successful investment in more traditional systems of care.

75-100 clients/yr	31	46	77	103%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

### Service Highlights

The number of PES clients who were served by the high utilizer case management team has fluctuated quite a bit during the program's first four years with MIDD support, as shown below.



One explanation for the caseload variance in this strategy is client complexity. Fewer new clients can be served when those with current open cases require additional outreach and attention as a result of their high level of need. Housing has always been the greatest barrier for moving these clients toward long-term stability.

The high-needs group served during the focus of this report included only 18 women (23%) and only 16 people who had any type of housing (21%). The average age of all clients was just under 48 years; the eldest was 74 years of age.

### Outcomes

Reductions in the utilization of Harborview Medical Center's ED reported in the Fourth Annual Report were confirmed in the current analysis. Of the 11 strategies for which ED reductions were a goal, Strategy 12c had the highest use rates, by far, in the year leading up to each person's MIDD start date. Over 90 percent of the first-year outcomes sample were matched to ED visits in either the year prior to their MIDD start or the year after: their average number of visits was 10. By contrast, the strategy with the next highest percentage of clients with ED use in the pre period (62%) was Strategy 3a (Supportive Housing); they averaged fewer than four visits per person.

The short term reduction in ED visits for Strategy 12c was significant at 19 percent (from 10.2 to 8.2 visits per year). In smaller samples, further reductions over baseline of 60 and 70 percent were recorded in the second and third post periods, respectively.

For 28 eligible cases, average days spent in area psychiatric hospitals dropped by 85 percent over a three-year span, from 36 days to five. During the same timeframe, jail bookings were reduced by 66 percent and jail days dropped 49 percent for the 62 eligible cases with any jail utilization.

### 12d Behavior Modification Classes for Community Center for Alternative Programs (CCAP) Clients

Moral Reconation Therapy (MRT) is an evidence-based cognitive-behavioral treatment program proven to be especially effective for substance-abusing offender populations. With funding from the MIDD, certified MRT facilitators work with enrolled clients to enhance their moral reasoning, to improve their decision-making skills, and to help them engage in more appropriate behaviors.

100 clients/yr	15	174	189	189%
100 allente (m	15	174	100	1000/
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Targe

Sound Mental Health (SMH) was the community mental health agency awarded the contract to facilitate MRT treatment groups with clients at CCAP. The first set of 42 enrollees with MIDD funding began their work in July 2009. Since that time, the number of individuals benefiting from this specialized therapy has continued to climb year after year as shown here.



Growth in Number of MRT Clients Over Time

Of the 189 people served in the current year, only one in five was female. Their age range was 18 to 58. For the males served, the average age was 36; the range was from 19 to 67 years.

Non-Hispanic Caucasians made up 42 percent of the total number receiving MRT, with the remaining 58 percent being of mixed race or racial minority status. Altogether, 18 people (10%) identified as being of Hispanic origin. Looking only at baseline and the first post period, jail bookings decreased significantly from 2.3 to 1.5, on average, for individuals enrolled in MRT classes. As seen in the outcomes for other criminal justice intervention strategies, their average days in jail increased at a statistically significant rate over that same period of time. The trend toward a reduction in jail days for those eligible for longer-term outcomes, however, is encouraging as illustrated below.



Beginning in February 2011, SMH began tracking assessment dates, final MRT service dates, and the highest "steps" achieved in their program. In a sample of 102 clients with this data, the average length of participation for the 69 who had attended at least one MRT group was 70 days. Forty-eight people (70%) ended below the fifth of 16 levels, but the remainder had made significant progress toward completing the program before their sentences ended. Where possible, SMH continues MRT after clients leave CCAP. Future evaluation efforts will examine the relationship between services and outcomes.

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### 15a Adult Drug Court Expansion of Recovery Support Services

The Adult Drug Court (ADC) within King County's Judicial Administration is able to offer clients supplemental services as a result of their MIDD support. In addition to enhancing educational opportunities for individuals with learning disabilities, the ADC employs two housing case management specialists. These case managers help clients find and keep drug-free housing. In 2012, the court was able to secure eight recovery-oriented transitional housing units with on-site case management services for youth aged 18 to 24, replacing Young Adult Wraparound.

250 clients/yr
Year 4 Target

### **Service Highlights**

During this reporting period, enhanced MIDD-funded services were delivered to about half of the total enrollees in ADC. Among those participating in housing case management and/or CHOICES life-skills classes were 75 women (26%) and 219 men (74%).

On June 5, 2012, the ADC housing case managers participated in a webinar in cooperation with HousingSearchNW.org. The drug court was chosen to pilot special access to this organization's database, which allows more in-depth searches for landlords willing to accept tenants with criminal backgrounds. Also in June, new housing options for transition-aged youth (under the age of 25) were introduced, with set-aside units for ADC. In September 2012, the housing case managers took part in a motivational interviewing training that is expected to improve their effectiveness.

Of the 151 exits from ADC in MIDD Year Four, 79 (52%) graduated, 30 opted-out, 11 entered guilty pleas to their original charges, and 31 ended due to lack of compliance. Among graduates, 50 (63%) were permanently housed and 29 had temporary housing. Twenty (25%) had either part-time or full-time jobs at exit.

### Outcomes

Of the 125 ADC participants eligible for an examination of their three-year outcomes, 105 (84%) had been jailed in either the year prior to their MIDD start or in any of the three years following that date, not counting the booking related to ADC enrollment. On average, jail episodes declined over time.

#### Average Jail Bookings Per Time Period

Pre	Post 1	Post 2	Post 3
2.6	1.7	1.2	0.8

Statistical analysis confirmed that each of the incremental drops in average jail episodes was significant.

For jail days, programmatic sanctioning (using jail time to encourage behavior change) was evident whereby an expected increase in average jail days occurred during the first post period. By the third year, however, average jail days were 56 percent lower than baseline (N=105) as shown.

#### Percent Change in Average Days from Baseline Period



Note: Only the pre to third post reduction was significant.

## 16a New Housing Units and Rental Subsidies

Prior to full implementation of the MIDD, Strategy 16a appropriated capital funding to expedite construction of new housing units to benefit MIDD's target population. While the majority of these housing units currently receive ongoing funding for supportive services under Strategy 3a, one capitally-funded project (Brierwood) does not, and those clients are tracked here. This strategy also provides five-year rental subsidies to serve up to 40 clients per year.

25 tenants/yr Service Hig	19	10	29	116%
40 rental subsidies/yr	36	5	41	103%
Year 4 Target	Continued Services from Prior Year(s)	New in Year 4	Year 4 Total	Percent of Year 4 Target

Seventy people, served by three different mental health agencies, benefited from housing opportunities made possible through Strategy 16a during the past year. Benefits went to 33 females and 37 males. This represents a shift toward greater gender equity over time as shown below.

#### Percent of Participants by Gender Over Time

	Year 2	Year 3	Year 4
Male	48 (62%)	47 (57%)	37 (53%)
Female	29 (38%)	36 (43%)	33 (47%)

The distribution of age by gender for individuals served during MIDD Year Four appears in the graphic below. Not shown are two additional males who were under the age of 25, and one who was over 65.



Number Served by Age and Gender

#### Low turnover for units in Brierwood, a housing community managed by Community House Mental Health, showed that in MIDD Year Four, 66 percent of clients remained housed there for at least a year. Similarly, 88 percent of those with rental subsidies stayed housed for a year or more.

Of the 103 people who entered Strategy 16a housing between October 2008 and September 2011, 42 had spent some time in jail. The average number of jail days for this group was 47 in the year prior to their housing start. During their first year housed, average jail days were reduced significantly by 53 percent to only 22 days.

Sixty of these 103 housing recipients had at least one psychiatric hospitalization in the study period. Their average days spent in inpatient treatment dropped from an average of 42 in the pre period to 25 in the first post. Within the smaller sample of 80 for whom two years of follow-up data were available, this average was only 15.5.

After a small spike in average admissions to Harborview's emergency department (from 1.36 to 1.44 per year), the sample eligible for two-year outcomes showed a 33 percent reduction over the pre period to 0.9 admits per year, indicating a desirable trend.

### 17a Crisis Intervention Team/Mental Health Partnership Pilot

The partnership between the Seattle Police Department's Crisis Intervention Team (CIT) and mental health professionals (MHPs) trained to assist them when responding to behavioral crises grew from MIDD strategy planning efforts. Although MIDD funding was not needed upon receipt of a Federal Bureau of Justice Assistance grant, this report provides an update on the pilot project.

On August 31, 2012, researchers from Seattle University released a final descriptive evaluation of the 24-month program that began in October 2010. In their executive summary, they explain that the CIT was implemented in 1998 to improve police response to individuals with mental illness. Adding specialized MHPs to the crisis response team facilitated an improved response to individuals with chemical dependencies as well. The unique collaboration between law enforcers and mental health workers was described in elaborate detail throughout the 74-page report, which concluded that the pilot project had met its goals and was of value to the police department, especially in triaging cases that would otherwise place an inappropriate burden on law enforcement time.

The full evaluation report is available on the Northwest Justice Solutions website. Please see: http://www.nwjs.org/docs/DescEvalSPDCrisisTeam.pdf.

### 17b Safe Housing and Treatment for Children in Prostitution Pilot

Human trafficking is defined as "compelling a person into any form of labor against their will" and includes the commercial sexual exploitation of children. In King County, it is estimated that between 300 and 500 children are bought and sold each year. In 2010, a one-time contribution of \$100,000 from the MIDD fund was made for the purpose of providing mental health and substance abuse treatment services to formerly prostituted youth.

The Bridge Program, operated by YouthCare, provides the only shelter and recovery program in Washington State with dedicated residential services for minors attempting to break the cycle of violence and coercion associated with prostitution. The program offers six beds in a home-like setting and has the capacity to offer comprehensive wraparound services for up to 20 young people per year.

According to the City of Seattle Human Services Department, the Bridge Program will be professionally evaluated to ensure that its goals are being met and that the services offered are achieving their intended impact. When results of this independent evaluation are made publicly available, a summary will be provided in either the MIDD progress report or MIDD annual report.

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### **MIDD Demographic Information**

Information on age group and/or gender was available for 32,112 unduplicated people who received at least one MIDD-funded service between October 1, 2011 and September 30, 2012. Individuals with duplicate demographics over 28 different strategies and four data sources were counted only once in this section. Basic demographics were also collected for professionals in strategies that provide training and/or reimbursement for the purpose of workforce and capacity development, but those numbers are not included here.

In addition to their individual-level data, duplicated demographics from MIDD Strategy 4c—Collaborative School-Based Mental Health and Substance Abuse Services indicated that at least 18,698 people were served in large group settings. These were people who attended events such as assemblies, health fairs, or parent forums. Thirty-two percent of those served in these large events were African American/Black or Asian/Pacific Islander.



#### Unduplicated Gender by Age Group for Adults Receiving MIDD Services





African American/Black Asian/Pacific Islander Caucasian/White Native American ■Multiple Races

Other/Unknown

#### How Have MIDD Race and **Ethnicity Demographics Changed Over Time?**

In 2009, the proportion of all MIDD clients identifying their primary race as Caucasian/White was 57 percent. Since that time, the proportion identifying with racial minority categories has climbed each year. By 2012, only 51 percent of the people served said they were Caucasian/White.

Eleven percent of the total demographics sample said they were Hispanic in 2011 and 2012, down from 13 percent in 2010.

#### Total Number Served in MIDD Year Four by King County Region



#### **U.S. Military Service**

At least 995 N=21,229\* clients (5%) had served in the U.S. military; 196 in multiple strategies. The top

five veteran-serving strategies are shown here.

Strategy	Number	
1c	293	
1a-1	196	
1g	167	
1a-2	133	
3a	91	

#### Homelessness

**Disabilities** 



\* These demographics are not universally available. The number of valid cases for each element is provided.

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### **Recommendations for Plan Revisions**

Implementation, evaluation, and oversight of the MIDD sales tax fund requires occasional modifications to plans as more and/or better information becomes available over time. The MIDD Evaluation Plan and associated evaluation matrices were developed in May 2008 by Mental Health, Chemical Abuse and Dependency Services Division staff based on the strategy-level implementation plans available at that time. In August 2012, updated matrices were published in the MIDD Year Four Progress Report. For the current reporting period, proposed adjustments to performance targets and/or methods of measurement are provided below.

Strategy Number	Strategy Name	MIDD Year 5 Revised Performance Target	Explanation for Proposed Revision
lf	Parent Partners Family Assistance	To be determined (Not 4,000 clients/yr as currently written)	Given changes in the implementation of this strategy since initial conception, targets must be reassessed and the evaluation matrix needs to be rewritten in 2013.
9a	Juvenile Drug Court	36 new youth/yr (Counting both pre opt-ins and opt-ins)	In 2012, the program added new tracks and began providing services to youth prior to their opting-in to the court.
		115 opt-in clients over two-year period for Regional MH Court	A request has been made to revise the implementation of this portion of Strategy 11b. New targets may be adopted upon completion of this work.
11b	Mental Health Court Expansion	300 screened candidates/yr for Seattle Municipal MH Court	The target of 50 clients/yr adopted in June 2012 was intended to count only those found incompetent to stand trial. Actual implementation of the MIDD-funded liaison position currently involves screening of candidates who are ultimately determined to be both competent and incompetent. The new performance target counts all persons screened or served by the liaison position.
16a	New Housing and Rental Subsidies	25 rental subsidies/yr	The capacity for providing rental subsidies was decreased from 40 to 25 in November 2012.

### **MIDD Financial Report**

Financial information provided over the next three pages is for calendar year 2012 (January 1 through December 31, 2012). The MIDD Fund spent approximately \$39.1 million in strategy funding and approximately \$11.8 million in MIDD supplantation. The MIDD sales tax is strongly influenced by changes in the economy, such that as consumer spending declines, the MIDD Fund declines. Parts I and II show budgeted and actual spending by strategy. Also included in the financial report are summary revenues/ expenditures and detailed supplantation spending.

	Strategy	21	012 Budget	2	012 Actual
1a-1	Increase Access to Community Mental Health Treatment (including clubhouses)	\$	8,520,000	\$	8,361,19
1a-2	Increase Access to Community Substance Abuse Treatment	\$	2,650,000	\$	2,627,944
1b	Outreach and Engagement to Individuals Leaving Hospitals, Jails, or Crisis Facilities	\$	495,000	\$	474,97
10	Emergency Room Substance Abuse Early Intervention Program	\$	717,000	\$	571,32
1d	Mental Health Crisis Next Day Appointments and Stabilization Services	\$	225,000	\$	250,00
1e	Chemical Dependency Professional Education and Training	\$	651,070	\$	503,69
1f	Parent Partner and Youth Peer Support Assistance Program	\$	375,000	\$	343,32
1g	Prevention and Early Intervention Mental Health and Substance Abuse Services for Adults Age 50+	\$	450,000	\$	450,00
1h	Expand Availability of Crisis Intervention and Linkage to On-Going Services for Older Adults	\$	315,000	\$	315,00
2a	Workload Reduction for Mental Health	\$	4,000,000	\$	4,002,72
2b	Employment Services for Individuals with Mental Illness and Chemical Dependency	\$	1,000,000	\$	1,024,80
Зa	Supportive Services for Housing Projects	\$	2,000,000	\$	2,000,00
4a	Services for Parents in Substance Abuse Outpatient Treatment	\$	-	\$	+
4b	Prevention Services to Children of Substance Abusers	\$	-	\$	-
4c	Collaborative School-Based Mental Health and Substance Abuse Services	\$	1,237,651	\$	1,135,71
4d	School-Based Suicide Prevention	\$	200,000	\$	205,17
5a	Expand Assessments for Youth in the Juvenile Justice System	\$	176,938	\$	140,00
6a	Wraparound Services for Emotionally Disturbed Youth	\$	4,500,000	\$	4,241,94
7a	Reception Centers for Youth in Crisis	\$	8	\$	1.1
7b	Expansion of Children's Crisis Outreach Response Service System	\$	500,000	\$	498,73
8a	Expand Family Treatment Court Services and Support to Parents	\$	81,250	\$	75,00
9a	Expand Juvenile Drug Court Treatment	\$		\$	
10a	Crisis Intervention Team Training for First Responders	\$	823,747	\$	633,26
10b	Adult Crisis Diversion Center, Respite Beds, and Mobile Behavioral Health Crisis Team	\$	6,100,000	\$	3,375,33
11a	Increase Jail Liaison Capacity	\$	80,000	\$	83,76
	Increase Services for New or Existing Mental Health Court Programs	\$	545,282	\$	494,83
12a	Jail Re-Entry Program Capacity Increase	\$	320,000	\$	363,38
12b		\$	508,500	\$	508,50
12c	Increase Harborview's Psychiatric Emergency Services Capacity to Link Individuals to Community Services upon ER Discharge	\$	200,000	\$	200,00
12d	Behavior Modification Classes for CCAP Clients	\$	75,000	\$	75,00
13a	Domestic Violence and Mental Health Services	\$	250,000	\$	309,95
13b	Domestic Violence Prevention	\$	224,000	\$	224,00
and a state of the		\$	400,000	\$	324,50
		\$	103,778	\$	89,47
16a	New Housing Units and Rental Subsidies	\$	-	\$	-
	Sexual Assault Supplantation	\$	362,000	\$	362,00
	MIDD Administration	\$	2,936,861	\$	2,176,43
	Personnel		2,936,861	\$	1,206,12
	Other Costs			\$	970,31
	Total MIDD Operating Dollars	\$	41,023,077	\$:	36,441,98

#### Mental Illness and Drug Dependency Fund - Part I

	Other MIDD Funds (Separate Appropriation Units)	20	12 Budget	21	012 Actual
	Department of Judicial Administration	\$	128,651	\$	114,098
15a	Drug Court: Expansion of Recovery Support Services	\$	128,651	\$	114,098
	Prosecuting Attorney's Office	\$	274,199	\$	486,669
11b	Increase Services for New or Existing Mental Health Court Programs	\$	231,938	\$	486,669
9a	Expand Juvenile Drug Court Treatment	\$	42,261	\$	-
	Superior Court	\$	1,062,604	\$	1,239,338
5a	Expand Assessments for Youth in the Juvenile Justice System	\$	215,864	\$	187,071
8a	Expand Family Treatment Court Services and Support to Parents	\$	304,557	\$	567,584
9a	Expand Juvenile Drug Court Treatment	\$	542,183	\$	484,683
	Sheriff Pre-Booking Diversion	\$	228,075	\$	74,467
10a	Crisis Intervention Team Training for First Responders	\$	90,382	\$	70,264
	Sheriff MIDD	\$	137,693	\$	4,203
	Office of Public Defense	\$	448,149	\$	442,154
8a	Expand Family Treatment Court Services and Support to Parents	\$	101,600	\$	101,600
9a	Expand Juvenile Drug Court Treatment	\$	42,949	\$	41,945
11b	Increase Services for New or Existing Mental Health Court Programs	\$	303,600	\$	298,609
	District Court	\$	321,354	\$	320,494
11b	Increase Services for New or Existing Mental Health Court Programs	\$	321,354	\$	320,494
	Total Other MIDD Funds	\$	2,463,032	\$	2,677,220
	Percentage of Appropriation				108.70%
	Total All MIDD Funds	\$	43,486,109	\$	39,119,203

### Mental Illness and Drug Dependency Fund - Part II

### Mental Illness and Drug Dependency Fund Total Revenues and Expenditures

	1	2012 Actual
Revenue		
MIDD Tax	\$	43,893,722
Streamlined Mitigation	\$	636,915
Investment Interest - Gross	\$	140,298
Cash Management Svcs Fee	\$	(2,104)
Invest Service Fee - Pool	\$	(10,012)
Prior Year Correction	\$	121,790
Other Miscellaneous Revenue	\$	13,320
Total Revenues	\$	44,793,929
Total MIDD Funds	\$	39,119,203
Total MIDD Supplantation	\$	11,828,457
Total Expenditures	\$	50,947,660
Expenditures Over Revenues	\$	(6,153,731)

Strategy	21	012 Budget	2	012 Actual
Other MIDD Funds				
Department of Judicial Administration	\$	1,397,684	\$	1,354,172
Adult Drug Court Base	\$	1,397,684	\$	1,354,172
Prosecuting Attorney's Office	\$	881,421	\$	662,953
Adult Drug Court Base	\$	549,140	\$	490,337
Juvenile Drug Court Base	\$	121,778	-	ý.
Mental Health Court Base	\$	210,503	\$	172,616
Superior Court	\$	501,193	\$	286,649
Adult Drug Court Base	\$	166,631	\$	128,040
Juvenile Drug Court Base	\$	33,021	\$	22,607
Family Treatment Court Base	\$	301,541	\$	136,002
Office of Public Defense	\$	1,369,034	\$	1,375,029
Adult Drug Court Base	\$	829,356	\$	887,248
Juvenile Drug Court Base	\$	42,949	\$	26,711
Mental Health Court Base	\$	344,329	\$	336,843
Family Treatment Court Base	\$	152,400	\$	124,227
District Court	\$	662,335	\$	638,677
Mental Health Court Base	\$	662,335	\$	638,677
Department of Adult and Juvenile Detention	\$	329,464	\$	295,728
Community Center for Alternate Programs (CCAP)	\$	28,644	\$	28,644
Juvenile MH Treatment	\$	300,820	\$	267,084
Jail Health Services	\$	3,313,545	\$	2,577,035
Psychiatric Services	\$	3,313,545	\$	2,577,035
Total Other MIDD Funds	\$	8,454,676	\$	7,190,243
Percentage of Appropriation				85.04%
MH & Substance Abuse (SA) MIDD Supplantation	\$	5,012,727	\$	4,638,214
SA Administration	\$	399,835	\$	399,835
SA Criminal Justice Initiative	\$	981,104	\$	889,122
SA Contracts	\$	121,757	\$	124,274
SA Housing Voucher Program	\$	708,990	\$	578,022
SA Emergency Service Patrol	\$	595,734	\$	519,759
SA CCAP	\$	472,981	\$	472,981
MH Co-Occurring Disorders Tier	\$	800,000	\$	800,000
MH Recovery (decreased by \$106,375)	\$	218,720	\$	184,664
MH Juvenile Justice Liaison	\$	90,000	\$	90,000
MH Crisis Triage Unit	\$	263,606	\$	251,877
MH Functional Family Therapy	\$	272,000	\$	244,816
MH Mental Health Court Liaison	\$	88,000	\$	82,864
Total Other MH/SA MIDD Supplantation Funds	\$	5,012,727	\$	4,638,214
Percentage of Appropriation Total MIDD Supplantation Dollars	\$	13,467,403	et-	92.53% 11,828,457
	I ⇒Φ	13,407,403	1 P	11,020,407

### Mental Illness and Drug Dependency Fund - Supplantation

## **MIDD Provider Agencies by Strategy**

Exhibit 1

Agency	Туре	1a-1	1a-2	1b	10	1d	le	14	5	14	P7	20	33	49	40	PY	59	6a	7a	42	8a	9a	10a	10b	113	11b	12a	12b	12c	12d	13a	13b	14a	15a	16a	17a	17b
Alpha Center	CD		X				X												24																		
Asian CRS	MH & CD	X	X				x				X	X																				_					
Atlantic Street Center	MH	X								3	X																										
Auburn Youth Resources	CD		X				X								X	\$						_								_							
Catholic Comm Svcs	MH & CD	Х	X				Х						×																						X		
Center for Human Svcs	CD	-	×		-		х								X	\$		X									_										
City of Seattle	Partner									_									10						_	x			_								X
Community House	MH	X								8	x																								X		
Comm Psych Clinic	MH & CD	X	X				х					X		4				X				_											_		_		
Consejo	MH & CD	X	X				X			1	X						_		2	-	_	_															
Crisis Clinic (+)	MH															1	X				_							_						_	_		
DAWN	MIDD													d									_			_					x						
DESC	MH & CD	X	X				х	_			X	X	х											X						_					X		
Eastside DV Program	MIDD																														X						
Evergreen Healthcare	MH & CD	X	X				х			х	X																									10	
Evergreen Treatment Svcs	CD		X				Х						X																								
Friends of Youth	CD		X				х								×	:																				1	
Guided Pathways – SYF	MIDD							х																													
Harborview	MH & CD	X	X	X	X	x	х			2	X	X	х															x	х				x				
Hero House	MH	X										X																									
Highline Med Ctr	MIDD				X																																
Integrative Couns Svcs	CD		X				x																														
Intercept Associates	CD		X				X												13.			_	_		_												
KC Coalition Against DV	MIDD														1																X		X		_		
KC Dept Adult/Juv Detention (+)	Partner																										x			X						-	
KC Judicial Admin (+)	Partner																		10,							_								X			
KC Sexual Assault Res Ctr	MIDD																										_						Х				
Kent Youth & Family Svcs	CD		×				X								>	\$										_											
Muckleshoot	CD		X				Х												E																		
Navos	MH & CD	X	X			X	X			3	X	X																	-								
Neighborcare Health	MIDD														×	(																				11	
New Beginnings	MIDD																											_			х						
New Traditions	CD		X				х																		_												
Northshore Youth & Family	CD		X				X								>	(																					
Perinatal Treatment Svcs	CD		X				X												1																		
Pioneer Human Sycs	MH & CD	X	X				Х														_																
Plymouth Housing Group	MIDD		-										х						3																х		
Public Health (+)	Partner			X	-				x																			x									
Puget Sound ESD	Partner														×	(																					
Recovery Centers of KC	CD		X				X																														
Renton Area Youth Svcs	CD		X				Х																														
ReWA	MIDD																														Х		X			12	
Ruth Dykeman Youth & Family	CD		X				Х								2	(							1					-									
Ryther Child Center	MH & CD	X					X																														
Sea Mar	MH & CD	X	X				Х			3	X																										
Seattle Children's Home	MH	X	+							-	X			2 mile																							
Seattle Children's (Hospital)	MH	X									X				×	\$																					
Seattle Counseling Svcs	MH & CD	X	X				X			3	X																										
Seattle Indian Health Board	CD		X	X			x																														
Snoqualmie Tribe	CD		X	-			X																														
Sound Mental Health (+)	MH & CD	X	X			х	x		T		X	×	x					X							X	X	X			x		х			x		
St. Francis Hospital	MIDD				x																																
Superior Court, Juvenile Div	Partner																X				х	X															
Therapeutic Health Svcs	MH & CD	X	X				х				×	X			X	:		X																			
Transitional Resources	MIDD												х																						x		
Valley Cities CC	MH & CD	X	X			x	x			3	X	X	х			1		X								X									X		-
WAPIFASA	CD		X				х																														-
WA St CJ Training Comission	Partner															1							x							-							
YMCA	MH	x								12	x	1				1	-	-		x														-			-
			1				_																												- F	1	-

(+) = Over 3D subcontractors or community clinics receive MIDD funding through these agencies. Implementation delays Non-MIDD funding secured

### **Appendix I: Performance Measures by Strategy Category**

#### **Community-Based Care Strategies**

Many strategies in this category are intended to increase access to community mental health (MH) and chemical dependency (CD) or substance abuse treatment for uninsured children, adults, and older adults. Other goals of strategies in the community-based care category include improving care quality by decreasing MH agency caseloads, individualizing employment services, and providing intensive support services within housing programs designed to address the needs of various MIDD populations.

Strategy Number	Strategy "Nickname"	Year 3 Targets	Continued Services from Prior Year(s)	New in Year 4	Year 4 Totals <sup>1</sup>	Percent of Year 4 Target	Target Success Rating
1a-1	MH Treatment	2,400 clients/yr	1,841	2,504	4,345	181%	+
1a-2	CD Treatment	50,000 adult OP units 4,000 youth OP units 70,000 OST units	N/A	30,053 adult OP units 6,564 youth OP units 79,017 OST units	See "New in Year 4"	60% <sup>2</sup> 164% 113%	* *
1b	Outreach & Engagement	675 clients/yr	681	849	1,530	226% 3	+
1c	Substance Abuse Emergency Room Intervention	6,400 screens/yr (8 FTE) Adjust to 5,600 screens/yr (7 FTE) 4,340 brief interventions (BI)/yr (8 FTE) Adjust to 3,798 BI/yr (7 FTE)	N/A	3,695 screens 4,763 brief interventions	See "New in Year 4"	66% (Adjusted) 125% (Adjusted)	10 1
1d	MH Crisis Next Day Appts	750 clients/yr with enhanced services Adjust to 285 for 62% reduction in funding/capacity	18	213	231	81% <sup>4</sup> (Adjusted)	.0
1e	Training for CD Professionals	125 reimbursed trainees/yr 250 workforce development trainees/yr <sup>5</sup>	227 N/A	122 253 (17 trainings)	349 N/A	279% 101%	*
1f	Parent Partners Family Assistance <sup>6</sup>	4,000 clients/yr	N/A	N/A	N/A	N/A	N/A
1g	Older Adults Prevention MH & Substance Abuse	2,500 clients/yr (7.4 FTE) Adjust to 2,196 clients/yr (6.5 FTE)	1,409	2,226	3,635	166% (Adjusted)	*
1h	Older Adults Crisis & Service Linkage	340 clients/yr (4.6 FTE) Adjust to 258 clients/yr (3.5 FTE)	24	302	326	126% (Adjusted)	*
2a	MH Workload Reduction	16 agencies participating	16	1	17	106%	1
2b	Employment Services MH & CD	920 clients/yr (23 FTE) Adjust to 700 clients/yr (17.5 FTE)	404	430	834	119% (Adjusted)	+
3a	Supportive Housing	553 clients/yr	334	290	624	113%	
13a	Domestic Violence MH Services	560-640 clients/yr <sup>5</sup>	157	357	514	92%	+
14a	Sexual Assault MH Services	170 clients/yr	118	269	387	228% 3	+

<sup>1</sup> Unduplicated counts per strategy of those receiving at least one service during reporting period, unless otherwise indicated.

2 Other fund sources for these services were available during MIDD Year Four.

<sup>3</sup> Blended funds allow more clients to be served than the portion attributable to MIDD only, on which the performance measurement targets are based.

<sup>4</sup> This result may indicate rationing of services due to limited availability.

<sup>5</sup> Revised targets accepted by Council in motion of acceptance on 6/4/2012.

<sup>6</sup> Data for this strategy were not ready or available for analysis within the reporting period.

1	Percentage of annual target is higher than 85%
•	Percentage of annual target is 65% to 85%
Ŧ	Percentage of annual target is less than 65%

#### Strategies with Programs to Help Youth

The youth category has strategies designed to expand prevention and early intervention programs, to increase availability of assessments for youth involved with the juvenile justice system, and to provide comprehensive, team-based interventions through Wraparound. In addition to helping more youth in crisis, funding is also available to maintain and expand both Family Treatment Court and the Juvenile Drug Court.

Strategy Number	Strategy "Nickname"	Year 4 Targets	Continued Services from Prior Year(s)	New in Year 4	Year 4 Totals <sup>1</sup>	Percent of Year 4 Target	Target Succes Rating
4a	Parents in Recovery Services <sup>2</sup>	400 parents/yr	N/A	N/A	N/A	N/A	N/A
4b	CD Prevention for Children <sup>2</sup>	400 children/yr	N/A	N/A	N/A	N/A	N/A
4c	School-Based Services	2,268 youth/yr (19 programs) Adjust to 1,550 youth/yr (13 programs)	N/A	at least 1,410 <sup>3</sup>	1,410	91% (Adjusted)	*
4d	Suicide Prevention Training	1,500 adults/yr 3,250 youth/yr	N/A	633 adults 8,129 youth	See "New in Year 4"	42% 250% <sup>4</sup>	.₽ ♠
5a	Juvenile Justice Assessments	Coordinate 500 assessments/yr Provide 200 psychological services/yr Conduct 140 MH assessments Conduct 165 CD assessments	N/A	856 coordinations for 493 unique youth 209 psych svcs 128 MH assessments 420 CD assessments	See "New in Year 4"	171% 105% 91% 255%	* *
6a	Wraparound	450 enrolled youth/yr <sup>5</sup>	219	301	520	116%	*
7a	Youth Reception Centers <sup>2</sup>	TBD	N/A	N/A	N/A	N/A	N/A
7b	Expand Youth Crisis Services	300 youth/yr <sup>5</sup>	N/A	951	951	317% 4	+
8a	Family Treatment Court Expansion	No more than 90 children per year <sup>6</sup> No more than 60 children at one time	N/A	N/A	103 children (in MIDD Year 4) 56 average daily maximum	86% <sup>7</sup> 107%	*
9a	Juvenile Drug Court Expansion	36 <b>new</b> youth/yr (up to 5.5 FTE)	47	34 new opt-ins 16 new pre opt-ins	97	139% (Total new)	*
13b	Domestic Violence Prevention	85 families/yr	81	102	147 unique families	173%	+

<sup>1</sup> Unduplicated counts per strategy of those receiving at least one service during reporting period, unless otherwise indicated.

2 This strategy was not implemented or data were not ready or available for analysis within the reporting period.

3 Program also serves numerous youth in large groups and assemblies.

4 Blended funds allow more clients to be served than the portion attributable to MIDD only on which the performance measurement targets are based.

<sup>5</sup> Revised targets accepted by Council in motion of acceptance on 6/4/2012.

6 Program is operating at capacity, so service cap is being monitored. The cap was not exceeded during any calendar year.

7 Reverse scored in order to be comparable with other strategies.

Key to T	arget Success Rating Symbols
1	Percentage of annual target is higher than 85%
-	Percentage of annual target is 65% to 85%
+	Percentage of annual target is less than 65%

#### **Jail and Hospital Diversion Strategies**

Strategies grouped in the diversion category are intended to help individuals who are experiencing mental health and/or substance abuse problems avoid costly incarcerations and psychiatric hospitalizations by linking them with appropriate community treatment. Diversion programs include education and training for justice-system involved individuals, jail and hospital re-entry services, intensive case management, and therapeutic courts.

Strategy Number	Strategy "Nickname"	Year 4 Targets	Continued Services from Prior Year(s)	New in Year 4	Year 4 Totals <sup>1</sup>	Percent of Year 4 Target	Target Success Rating
10a	Crisis Intervention Team Training	180 trainees/yr (40-hour) <sup>2</sup> 300 trainees/yr (one day) 150 trainees/yr (other CIT programs) <sup>3</sup>	N/A	256 (40-hour) 266 (one-day) 185 (Other)	See "New in Year 4" (NOT unduplicated)	142% 87% 123%	*
10b	Adult Crisis Diversion <sup>4</sup>	3,000 adults/yr Adjust to 500 for two month period (to include MCT pilot)	N/A	359	359 (NOT unduplicated) <sup>5</sup>	72% (Adjusted)	10
11a	Increase Jail Liaison Capacity	200 clients/yr	24	168	192	96%	*
11b	MH Court Expansion	115 opt-in clients/yr (9 FTE) for Regional MHC <sup>2</sup> Adjust to 38 for liaison understaffing and probation caseload limits	N/A	N/A	22 opt-ins	58% <sup>6</sup> (Adjusted)	4
		50 clients/yr (1 FTE) for Seattle MHC	N/A	268	268 screened candidates	536%	+
100-00	Jail Re-Entry Capacity Increase	300 clients/yr (3 FTE)	69	189	258	86%	*
12a	CCAP Education Classes	600 clients/yr	50	529	579 (NOT unduplicated) 5	97%	*
12b	Hospital Re-Entry Respite Beds	350-500 clients/yr	3	339	342	98%	+
12c	PES Link to Community Services	75-100 clients/yr	31	46	77	103%	+
12d	Behavior Modification for CCAP	100 clients/yr	15	174	189	189%	+
15a	Adult Drug Court Expansion	250 clients/yr	115	179	294	118%	+
16a	New Housing and Rental Subsidies	40 rental subsidies/yr Tenants in 25 capitally-funded beds without MIDD-funded support services through Strategy 3a	36 19	5 10	41 (rental subsidies) 29 tenants (Brierwood)	103% 116%	*
17a	Crisis Intervention/MH Part	nership	N/A	N/A	N/A	N/A	N/A
17b	Safe Housing - Child Prostit	tution	N/A	N/A	N/A	N/A	N/A

<sup>1</sup> Unduplicated counts per strategy of those receiving at least one service during reporting period, unless otherwise indicated.

<sup>2</sup> Revised targets accepted by Council in motion of acceptance on 6/4/2012.

3 Other trainings included: Youth, Youth (Train the Trainer), Force Options, and Executive Roundtable.

4 This strategy was not fully implemented during the current reporting period. Initial

referrals to the program were lower than expected.

5 When clients participate in different aspects of a strategy, credit is given to each sub-part separately.

6 RMHC is a two-year program. The maximum probation caseload size is 57 (over two years) and MIDD funds two positions. In MIDD Year Four, the court liaison position was staffed at 66%, resulting in an adjusted target of 38 opt-in clients for the one-year time period.

Key to 1	arget Success Rating Symbol
1	Percentage of annual target is higher than 85%
*	Percentage of annual target is 65% to 85%
₽	Percentage of annual target is less than 65%

### Appendix II: Strategy 1a-1 Psychiatric Symptom Reduction

An analysis of psychiatric symptom reduction for participants in MIDD's access to mental health treatment strategy began with 2,719 people for whom at least one Problem Severity Summary (PSS) score was available shortly after their MIDD start date or intake appointment. Frequencies were run on the various subscales to establish the baseline incidence in this sample for each item considered most relevant to psychiatric symptomology. The figure below shows that the most problematic symptoms were related to depression and anxiety.

	No Impairment to Slight Impairment		Marked Impairment		Severe to Extremel Severe Impairmen		
Depressive Symptoms	576	21%	1,397	51%	746	27%	
Anxiety Symptoms	850	31%	1,302	48%	567	21%	
Negative Social Behavior	1,862	68%	687	25%	170	6%	
Psychotic Symptoms	1,967	72%	509	19%	243	9%	
Dangerous Behavior	2,238	82%	360	13%	121	4%	
Dissociative Symptoms	2,539	93%	151	6%	29	1%	

Isolating the depression and anxiety subscales, change over time was examined for those individuals who had measures in at least two different time periods (at least six months apart). The "pre" score was their first evidence of measure (at baseline or later) and the "post" score was the lowest subsequent measure. Months to change was calculated as the time period between the pre and post scores. Note that in using this methodology, change could be either for better or worse, but the bias was toward those experiencing a reduction in symptoms at some point during the course of their treatment, as lower subsequent scores were always chosen over higher ones.

A total of 2,943 people had at least two anxiety scores measured in separate time periods. Of those, 1,899 (65%) remained stable over time. Among the 1,044 exhibiting a change in symptoms, 884 (85%) showed some improvement. Of the 613 with severe or extremely severe anxiety symptoms during their pre period, 161 (26%) showed only slight or no impairment in at least one follow-up measure. Thirty percent of the entire sample had improved anxiety scores.

Similar results were found for depression symptoms, whereby 28 percent of the 2,951 with two scores improved. Notably, of the 767 people with the most severe depression during their pre period, 179 (23%) had slight or no impairment during at least one subsequent measure. For both anxiety and depression, within subjects paired t-testing showed that these improvements were statistically significant. The average time associated with symptom reduction was about 15 months between measures.

### **Appendix III: Detailed Outcome Findings for Eligible Samples**

	Pre t	o First	Post	Pre to Second Post			Pre to Third Post		
	Sample Subsample Size with Use		Sample Subsample Size with Use		Sample Size	Subsample with Use			
1a-1—MH Treatment	4,551	538	12%	3,626	453	12%	2,045	249	12%
1b—Outreach & Engagement	2,574	119	5%	1,707	88	5%	-	-	~
1d—MH Crisis Next Day Appointments	2,122	381	18%	1,750	346	20%	898	189	21%
1h-Older Adults Crisis & Service Linkage	1,146	91	8%	754	73	10%	326	42	13%
3a—Supportive Housing	510	79	15%	229	44	19%	129	10	8%
12c-PES Link to Community Services	295	96	33%	221	73	33%	87	28	32%
16a-New Housing & Rental Subsidies	103	60	58%	80	52	65%	27	19	70%

#### **Utilization of Community Inpatient Psychiatric Hospitals**

### Change in Average Number of Days Hospitalized Over Each Time Period

	Pre to First Post			Pre to Second Post			Pre to Third Post*		
	Pre	Post 1	Change	Pre	Post 2	Change	Pre	Post 3	Change
1a-1—MH Treatment	20.41	10.84	-47%	17.85	7.02	-61%	15.53	7.40	-52%
1b-Outreach & Engagement	8.59	13.19	+54%	6.99	8.60	+23%	÷.	-	-
1d—MH Crisis Next Day Appointments	8.80	12.61	+43%	7.93	6.57	-17%	7.35	5.27	-28%
1h—Older Adults Crisis & Service Linkage	2.53	23.68	+836%	2.23	7.44	+234%	2.81	2.14	-24%
3a—Supportive Housing	32.97	18.72	-43%	18.48	16.82	-9%	-	-	-
12c-PES Link to Community Services	18.40	21.71	+18%	20.70	9.07	-56%	36.14	5.39	-85%
16a-New Housing & Rental Subsidies	41.87	24.65	-41%	35.31	15.50	-56%	-	-	

\* Results are not shown where fewer than 20 cases contributed to the observed averages.

#### Utilization of Western State Hospital

Individuals served in the seven strategies shown above were tracked for usage of Western State Hospital (WSH), a large psychiatric hospital administered by the State of Washington's Department of Social and Health Services. Of the 11,301 individuals eligible for examination of one-year outcomes, only 29 had WSH psychiatric hospitalizations in the year leading up to the MIDD start date. Another 32 people, who were not hospitalized at WSH during that pre period, had at least one hospitalization in their first year of MIDD services. Only three people had hospitalizations in both the pre and first post periods.

The relationship between inpatient psychiatric hospitalizations in the community and



those at the state-run facility is illustrated in the graphic on the left. Hospitalizations at WSH during the pre period were associated with higher average days spent hospitalized in the community for inpatient psychiatric care during that same time period. In the following year, community hospitalizations were reduced by 55 percent. Similarly, those not hospitalized at WSH during their pre period had much lower community psychiatric hospitalizations during that time than during the period in which their WSH hospitalization occurred. While avoiding unnecessary psychiatric hospitalizations is a goal, WSH appears to be a resource used sparingly, but also appropriately, by MIDD clients.

	Pre t	o First F	Post	Pre to	Pre to Second Post			Pre to Third Post		
	Sample Size		ample i Use	Sample Size		ample Use	Sample Size		ample Use	
1a-1—MH Treatment	4,551	757	17%	3,626	640	18%	2,045	335	16%	
1a-2a—Outpatient CD Treatment	6,235	2,970	48%	4,693	2,346	50%	2,820	1,419	50%	
1a-2b-Opiate Substitution Treatment	1,353	488	36%	1,197	472	39%	847	357	42%	
1b-Outreach & Engagement	2,574	1,024	40%	1,707	696	41%	-	-	- 1	
1c—Emergency Room Intervention	7,364	2,138	29%	4,310	1,446	34%	1,392	509	37%	
1d-MH Crisis Next Day Appointments	2,122	586	28%	1,750	551	31%	898	287	32%	
3a—Supportive Housing	510	242	47%	229	109	48%	129	43	33%	
5a—Juvenile Justice Assessments	539	400	74%	299	238	80%	-		- :	
6a—Wraparound	421	112	27%	236	85	36%	-	-		
8a—Family Treatment Court	81	43	53%	52	26	50%	15	11	73%	
9a—Juvenile Drug Court	92	67	73%	62	48	77%	16	14	88%	
11a—Increase Jail Liaison Capacity	415	326	79%	268	206	77%	66	51	77%	
11b—MH Court Expansion	104	87	84%	80	31	39%	-	-	-	
12a-1-Jail Re-Entry Capacity	591	532	90%	424	380	90%	219	187	85%	
12a-2-CCAP Education Classes	870	650	75%	490	378	77%	-	-	141	
12c-PES Link to Community Services	295	178	60%	221	150	68%	87	62	71%	
12d—Behavior Modification at CCAP	198	173	87%	92	84	91%	-	-		
15a—Adult Drug Court	402	346	86%	256	219	86%	125	105	84%	
16a-New Housing & Rental Subsidies	103	42	41%	80	31	39%	27	18	67%	

### Utilization of Jail or Juvenile Detention Facilities

### Change in Average Number of Days Jailed or Detained Over Each Time Period

	Pre	to First	Post	Pre to	Second	Post	Pre to Third Post*			
	Pre	Post 1	Change	Pre	Post 2	Change	Pre	Post 3	Change	
1a-1—MH Treatment	44.06	31.25	-29%	38.39	23.77	-38%	35.88	16.94	-53%	
1a-2a—Outpatient CD Treatment	33.09	23.18	-30%	29.60	20.51	-31%	27.98	16.60	-41%	
1a-2b—Opiate Substitution Treatment	32.26	24.60	-24%	25.98	16.62	-36%	20.85	16.76	-20%	
1b-Outreach & Engagement	31.75	30.10	-5%	28.31	24.67	-13%	-		-	
1c—Emergency Room Intervention	30.35	33.89	+12%	28.18	27.40	-3%	30.60	20.20	-34%	
1d—MH Crisis Next Day Appointments	37.01	27.22	-26%	34.16	21.35	-37%	35.52	20.46	-42%	
3a—Supportive Housing	60.60	28.32	-53%	47.37	26.40	-44%	29.23	21.44	-27%	
5a—Juvenile Justice Assessments	26.46	49.22	+86%	26.63	36.46	+37%	-	-	-	
6a—Wraparound	27.32	31.50	+15%	25.76	21.26	-17%	-	-	-	
8a—Family Treatment Court	14.26	15.60	+9%	18.46	14.88	-19%		-	- 1	
9a–Juvenile Drug Court	25.27	78.85	+212%	23.46	39.15	+67%	-	-	-)	
11a—Increase Jail Liaison Capacity	41.59	45.05	+8%	40.47	35.17	-13%	35.73	27.04	-24%	
11b-MH Court Expansion	40.03	47.30	+18%	7	-	-	-	-	-1	
12a-1—Jail Re-Entry Capacity	82.08	60.62	-26%	79.95	55.74	-30%	75.90	42.61	-44%	
12a-2—CCAP Education Classes	39.61	49.07	+24%	38.88	33.82	-13%	-	-	(4) (4)	
12c-PES Link to Community Services	36.40	37.71	+4%	35.85	29.71	-17%	45.29	23.08	-49%	
12d—Behavior Modification at CCAP	38.17	49.78	+30%	34.90	22.15	-37%	-	-	-	
15a—Adult Drug Court	33.19	57.74	+74%	34.80	26.20	-25%	37.43	16.49	-56%	
16a-New Housing & Rental Subsidies	46.93	22.45	-52%	41.65	28.55	-31%	-	-	-	

\* Results are not shown where fewer than 20 cases contributed to the observed averages.

	Pre t	Pre to First Post			Pre to Second Post			Pre to Third Post		
	Sample Size		Subsample with Use			Subsample with Use		Subsample with Use		
1a-1—MH Treatment	4,551	855	19%	3,626	752	21%	2,045	452	22%	
1a-2a—Outpatient CD Treatment	6,235	1,091	17%	4,693	989	21%	2,820	693	25%	
1a-2b-Opiate Substitution Treatment	1,353	430	32%	1,197	439	37%	847	347	41%	
1b-Outreach & Engagement	2,574	854	33%	1,707	581	34%	-		-	
1c-Emergency Room Intervention	7,364	5,225	71%	4,310	3,392	79%	1,392	1,254	90%	
1d—MH Crisis Next Day Appointments	2,122	1,009	48%	1,750	900	51%	898	457	51%	
1g-Older Adults Prevention MH &	5,256	805	15%	3,338	563	17%	1,188	195	16%	
1h-Older Adults Crisis & Service Linkage	1,146	132	12%	754	94	12%	326	46	14%	
3a—Supportive Housing	510	318	62%	229	144	63%	129	78	60%	
12c-PES Link to Community Services	295	271	92%	221	201	91%	87	81	93%	
16a-New Housing & Rental Subsidies	103	50	49%	80	47	59%	27	16	59%	

### Utilization of Harborview Medical Center's Emergency Department (ED)

### Change in Average Number of ED Visits Over Each Time Period

	Pre	to First	Post	Pre to Second Post			Pre to Third Post*		
	Pre	Post 1	Change	Pre	Post 2	Change	Pre	Post 3	Change
1a-1—MH Treatment	1.60	1.33	-17%	1.26	1.06	-16%	1.07	0.91	-15%
1a-2a-Outpatient CD Treatment	1.60	1.36	-15%	1.36	1.01	-26%	1.29	1.03	-20%
1a-2b-Opiate Substitution Treatment	1.57	1.53	-3%	1.30	1.30	0%	1.15	0.89	-23%
1b—Outreach & Engagement	2.29	2.65	+16%	2.00	1.81	-9%	-	-	-
1c-Emergency Room Intervention	1.61	2.64	+64%	1.62	1.26	-22%	2.11	1.11	-47%
1d-MH Crisis Next Day Appointments	1.46	1.75	+20%	1.28	1.12	-12%	1.19	0.71	-40%
1g—Older Adults Prevention MH & Substance Abuse	1.34	1.27	-5%	1.10	0.85	-23%	0.95	0.67	-29%
1h—Older Adults Crisis & Service Linkage	41.87	24.65	-41%	1.06	0.55	-48%	1.11	0.20	-82%
3a—Supportive Housing	3.81	2.36	-38%	3.12	2.33	-25%	2.58	1.31	-49%
12c-PES Link to Community Services	10.17	8.18	-20%	10.40	4.18	-60%	12.80	3.83	-70%
16a-New Housing & Rental Subsidies	1.36	1.44	+6%	1.23	0.91	-26%	-	-	

\* Results are not shown where fewer than 20 cases contributed to the observed averages.

#### Long-Term Reductions in Average Number of ED Visits by Strategy

For people who began MIDD services prior to October of 2009, four years' worth of Harborview ED data was analyzed. The number of visits in the year prior to each person's

MIDD start date was compared to the number recorded during the year-long span that began on their second MIDD anniversary (third post period). Reductions in the average number of ED visits were recorded for the nine strategies shown at right. Paired samples t-testing revealed statistically significant reductions within individuals between baseline and the third post period for all strategies except 1a-1—MH Treatment and 1g—Older Adults Prevention MH & Substance Abuse.



### Linkages to Mental Health and Substance Abuse Treatment

For each eligible sample, treatment management databases were queried for matches with MIDD participants. The number of matches found was unrelated to the number of individuals actually referred by programs within strategies for treatment of mental illness or substance use disorders. As such, the percentage of people within a given strategy who had at least one publicly-funded treatment benefit was diluted by the overall sample size. If accurate referral data was more readily available, the percentage of only those referred would likely be much higher than the percentage of the general sample size. Information was not available for analysis about linkages to residential chemical dependency treatment and/or privately-funded treatment of any kind.

	Sample Size	Number and Percentage Linked to Car in First Year			
1b-Outreach & Engagement	2,574	475	18%		
1d—MH Crisis Next Day Appointments	2,122	695	33%		
1g-Older Adults Prevention MH & Substance Abuse	5,256	715	14%		
1h-Older Adults Crisis & Service Linkage	1,146	85	7%		
3a—Supportive Housing	510	242	47%		
5a-Juvenile Justice Assessments	539	102	19%		
11a—Increase Jail Liaison Capacity	415	94	23%		
11b-MH Court Expansion	104	45	43%		
12a-1—Jail Re-Entry Capacity	591	223	38%		
12c-PES Link to Community Services	295	150	51%		

#### Mental Health Treatment Linkages Within One Year of MIDD Start

#### Substance Abuse Treatment Linkages Within One Year of MIDD Start

	Sample Size	Number and Percentage Linked to Car in First Year				
1b—Outreach & Engagement	2,574	1,102	43%			
1c—Emergency Room Intervention	7,364	1,536	21%			
1g-Older Adults Prevention MH & Substance Abuse	5,256	189	4%			
1h—Older Adults Crisis & Service Linkage	1,146	8	<1%			
3a—Supportive Housing	510	134	26%			
5a-Juvenile Justice Assessments	539	122	23%			
8a—Family Treatment Court	81	47	58%			
9a—Juvenile Drug Court	92	55	60%			
11a—Increase Jail Liaison Capacity	415	94	22%			
12a-1—Jail Re-Entry Capacity	591	184	31%			
12c-PES Link to Community Services	295	119	40%			